

# YouGov / Mayor of London Survey Results

Sample Size: 1140 adults in London

Fieldwork: 30th March - 2nd April 2020

Total	Gender		Age				Social Grade		London Region				
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1140	561	579	123	605	236	176	673	467	221	150	202	350	217
%	%	%	%	%	%	%	%	%	%	%	%	%	%

Before taking this survey, had you or had you not changed your behaviour at all in response to the outbreak of the Coronavirus (COVID-19)?

I have	83	82	85	74	82	91	85	86	79	85	81	90	80	82
I have not	12	12	11	14	12	8	14	11	13	10	14	6	14	13
Don't know	5	6	4	12	6	2	1	3	8	5	5	5	6	5

Please look at the list of activities below and, for each one, say whether you have reduced how much you are doing it. If you did not do that activity anyway (for example, if you were not in work) then please tick "Not applicable" for that line.

## Seeing friends

I am still doing this as much as usual	1	2	1	2	2	0	0	1	1	1	2	1	2	0
I am still doing this, but have cut it down a little	1	2	0	6	1	0	0	1	1	3	2	0	1	1
I am still doing this, but have cut it down a lot	4	4	3	8	3	3	2	4	3	3	2	4	3	5
I have stopped doing this entirely	86	82	90	72	85	91	92	89	82	86	88	86	85	86
Not applicable, I did not do this anyway	8	8	7	11	8	6	6	4	13	7	5	8	9	8

## Going to your place of work

I am still doing this as much as usual	8	9	7	4	9	10	2	6	9	7	8	9	7	7
I am still doing this, but have cut it down a little	3	5	1	2	4	2	0	3	3	5	3	2	2	3
I am still doing this, but have cut it down a lot	7	9	5	8	9	6	0	7	6	5	8	10	4	8
I have stopped doing this entirely	50	49	50	60	60	43	17	57	38	58	52	42	51	44
Not applicable, I did not do this anyway	33	29	37	26	19	38	81	26	43	24	29	37	36	39

## Using public transport

I am still doing this as much as usual	3	3	2	1	4	2	1	2	3	3	3	4	2	2
I am still doing this, but have cut it down a little	3	4	1	7	2	1	1	3	3	3	6	1	2	3
I am still doing this, but have cut it down a lot	12	15	10	7	12	16	12	10	15	17	11	11	12	11
I have stopped doing this entirely	69	65	73	68	71	65	70	76	60	70	68	74	67	69
Not applicable, I did not do this anyway	13	14	13	16	11	16	16	10	19	7	13	12	18	16

In a previous question you said you were still travelling to a place of work to some degree. What is the main reason for this?

[Only asked to those who were still travelling to their place of work; n=189]

I'm a key worker and cannot work from home to do my job	58	50	70	41	56	66	84	56	60	51	58	60	63	54
I'm not a key worker, but I cannot work from home to do my job	17	19	15	16	15	26	0	17	18	18	7	21	16	23
I could work from home, but my employer says I have to travel to a place of work	7	8	4	0	10	0	0	10	3	11	6	7	5	6
I could work from home, but I do not want to	2	2	1	3	2	0	0	1	2	1	2	0	5	0
Other	10	11	8	20	9	8	16	12	7	10	10	7	9	13
Don't know	7	10	2	20	7	0	0	4	10	9	18	5	3	3

Which of the following best describes where you are living during the coronavirus outbreak?

My usual living place	89	87	91	73	87	98	96	89	90	84	89	94	90	89
Moved temporarily into different accommodation to allow myself to self-isolate	1	1	1	1	2	0	0	2	1	2	1	0	2	1
Moved to live with parents/family/carers/friends but still in London	2	3	2	7	3	1	1	3	2	3	3	2	1	4
Moved to live with parents/family/carers/friends outside of London	3	3	3	8	4	0	1	4	2	6	2	1	4	1
Other (see Tab 1)	1	1	1	0	1	1	2	1	1	1	2	0	0	1
Don't know	3	5	2	12	4	1	0	2	5	4	4	2	4	3

Total	Gender		Age				Social Grade		London Region				
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1140	561	579	123	605	236	176	673	467	221	150	202	350	217
1140	486	654	115	597	247	181	720	420	226	145	216	346	207
%	%	%	%	%	%	%	%	%	%	%	%	%	%

Have you or have you not done any of the following specifically to protect yourself from the Coronavirus (COVID-19)?

Please do not select any things that you would have done anyway, or did for other reasons that were not related to the Coronavirus.

[Only asked to those that said they *have* changed their behaviour in response to Coronavirus; n=971]

**Reduced my use of public transport**

I have done this	91	90	92	96	92	87	92	94	88	94	91	89	93	89
I have not done this	6	7	5	2	7	8	4	5	8	5	5	10	5	6
Don't know	3	2	3	2	1	4	4	1	4	1	4	1	2	5

**Reduced the amount I go to restaurants**

I have done this	92	89	95	93	93	90	94	94	90	93	93	91	92	93
I have not done this	5	7	3	5	5	5	2	4	7	4	5	7	4	4
Don't know	3	4	2	2	2	5	5	3	3	3	2	2	4	2

**Reduced the amount I go to shops**

I have done this	93	90	96	82	94	95	97	94	92	90	96	96	92	94
I have not done this	6	8	4	18	5	5	3	6	7	10	4	4	6	6
Don't know	1	2	0	0	2	0	0	1	1	0	0	1	2	1

**Increased my use of online shopping**

I have done this	38	33	42	42	37	35	39	40	34	39	37	33	37	42
I have not done this	60	64	57	57	60	64	58	58	64	59	61	65	61	56
Don't know	2	3	1	1	2	1	3	2	3	2	2	1	3	2

**Reduced the amount I go to cultural sites (e.g. museums, galleries, theatre etc.)**

I have done this	89	87	92	96	89	88	88	91	86	93	93	88	86	89
I have not done this	7	8	6	4	9	8	5	6	9	4	6	11	8	7
Don't know	3	5	2	0	3	4	7	2	5	2	2	2	6	4

**Avoided crowded public places**

I have done this	96	95	98	91	96	96	99	96	96	95	99	97	95	97
I have not done this	3	5	2	9	3	3	1	3	3	4	1	3	4	3
Don't know	1	1	0	0	1	1	0	1	0	1	0	0	1	0

**Wear a face mask when in public places**

I have done this	19	19	19	22	19	18	19	19	19	18	20	13	19	27
I have not done this	79	79	80	75	80	81	77	79	79	80	78	85	80	73
Don't know	2	2	1	3	1	0	4	1	2	2	2	2	1	1

**Stopped going into work**

I have done this	69	71	68	81	74	60	59	73	64	75	66	62	73	67
I have not done this	22	22	21	15	20	28	21	19	26	18	24	31	17	23
Don't know	9	7	11	5	5	12	20	8	10	7	10	7	11	10

**Improve personal hygiene (e.g. washing hands more frequently, using hand sanitiser)**

I have done this	94	93	95	94	93	95	95	94	94	93	97	93	95	93
I have not done this	5	6	4	5	5	4	5	5	6	5	1	6	5	7
Don't know	1	1	1	1	1	1	0	2	0	2	2	1	1	0

**Changed my travel plans to go outside the UK (e.g. for work or a holiday)**

I have done this	62	61	63	62	65	58	60	63	61	69	60	58	57	69
I have not done this	31	33	29	33	30	30	32	30	32	25	34	39	34	22
Don't know	7	6	8	4	5	11	8	7	7	6	6	4	9	8

**Self-isolated (where you stay at home and avoid going near other people)**

I have done this	79	74	82	77	79	74	82	78	79	81	77	77	79	78
I have not done this	20	23	16	22	19	22	16	20	18	18	20	23	18	20
Don't know	2	3	1	1	2	3	1	2	2	1	2	1	3	2

**Stockpiled food or medication**

I have done this	24	26	23	33	26	19	19	27	20	23	30	15	27	27
I have not done this	75	73	76	65	73	80	80	72	79	74	69	85	72	71
Don't know	1	1	1	2	1	1	1	1	1	2	1	0	1	2

**Increased cleaning of my possessions / home / surroundings**

I have done this	69	64	73	65	68	69	70	65	74	68	76	59	70	72
I have not done this	30	34	25	31	30	29	29	33	24	30	22	41	28	27

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	1140	561	579	123	605	236	176	673	467	221	150	202	350	217
	1140	486	654	115	597	247	181	720	420	226	145	216	346	207

	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Don't know	2	2	2	4	2	2	1	2	2	2	3	0	3	1
<b>Postponed a major financial decision</b>														
I have done this	33	34	33	30	37	27	30	34	31	32	40	27	29	43
I have not done this	60	61	59	66	56	66	60	59	61	60	51	70	63	52
Don't know	7	5	8	4	6	7	9	6	7	8	9	3	8	5

Have you or have you not done any of the following specifically to protect yourself from the Coronavirus (COVID-19)?

Please do not select any things that you would have done anyway, or did for other reasons that were not related to the Coronavirus.

**AMONGST ALL RESPONDENTS**

**Reduced my use of public transport**

I have done this	76	74	78	71	75	79	78	81	69	79	73	80	75	73
I have not done this	5	6	4	2	5	8	3	4	6	4	4	9	4	5
Don't know	2	2	2	2	1	4	3	1	3	1	3	1	2	4
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18

**Reduced the amount I go to restaurants**

I have done this	77	73	81	69	76	82	79	81	71	78	75	82	74	77
I have not done this	4	6	2	4	4	5	1	3	5	4	4	6	3	3
Don't know	2	3	2	2	1	4	4	2	3	3	1	2	3	2
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18

**Reduced the amount I go to shops**

I have done this	78	74	81	61	76	86	82	81	73	76	77	86	74	77
I have not done this	5	6	3	14	4	5	3	5	5	8	3	3	5	5
Don't know	1	1	0	0	1	0	0	0	1	0	0	1	2	1
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18

**Increased my use of online shopping**

I have done this	31	27	35	31	30	32	33	35	27	33	30	30	30	35
I have not done this	50	52	48	42	49	58	49	50	50	50	49	59	49	46
Don't know	2	2	1	1	2	1	3	1	2	2	2	1	2	1
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18

**Reduced the amount I go to cultural sites (e.g. museums, galleries, theatre etc.)**

I have done this	74	71	77	72	72	80	75	79	67	79	75	79	69	73
I have not done this	6	7	5	3	7	7	4	5	7	4	5	9	7	6
Don't know	3	4	2	0	2	4	6	2	4	2	1	2	4	3
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18

**Avoided crowded public places**

I have done this	80	77	83	68	78	88	84	83	76	80	80	87	76	80
I have not done this	3	4	2	7	3	3	1	3	3	4	1	3	3	2
Don't know	0	1	0	0	1	1	0	1	0	1	0	0	1	0
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18

**Wear a face mask when in public places**

I have done this	16	16	16	17	16	17	16	17	15	15	17	12	15	22
I have not done this	66	64	67	56	65	74	66	69	62	68	63	76	64	60
Don't know	1	2	1	2	1	0	3	1	1	2	1	2	1	0
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18

**Stopped going into work**

I have done this	58	58	57	60	61	55	50	63	50	63	53	56	59	55
I have not done this	18	18	18	11	17	25	18	16	20	15	19	27	13	19
Don't know	8	6	9	3	4	11	17	7	8	6	8	7	9	8
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18

**Improve personal hygiene (e.g. washing hands more frequently, using hand sanitiser)**

I have done this	78	76	80	70	76	86	80	81	74	78	78	83	76	76
I have not done this	4	5	4	4	4	4	4	4	4	4	1	6	4	5
Don't know	1	1	1	1	1	1	0	1	0	2	1	1	1	0
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18

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Total	Gender		Age				Social Grade		London Region				
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1140	561	579	123	605	236	176	673	467	221	150	202	350	217
1140	486	654	115	597	247	181	720	420	226	145	216	346	207
%	%	%	%	%	%	%	%	%	%	%	%	%	%

**Changed my travel plans to go outside the UK  
(e.g. for work or a holiday)**

I have done this	52	50	53	46	53	53	51	55	48	58	48	52	46	57
I have not done this	26	27	25	25	25	28	27	26	25	21	27	35	28	18
Don't know	6	5	6	3	4	10	7	6	6	5	5	3	7	7
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18

**Self-isolated (where you stay at home and avoid  
going near other people)**

I have done this	65	61	70	57	65	67	70	67	62	68	62	69	64	64
I have not done this	16	19	14	16	16	20	14	18	14	15	16	20	15	17
Don't know	2	2	1	1	1	3	1	1	2	1	2	1	2	2
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18

**Stockpiled food or medication**

I have done this	20	21	19	25	21	17	16	23	16	20	24	13	21	22
I have not done this	62	60	64	48	59	73	67	62	62	63	56	76	58	58
Don't know	1	1	1	1	1	1	1	1	1	2	1	0	1	1
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18

**Increased cleaning of my possessions / home /  
surroundings**

I have done this	57	52	62	49	56	63	60	56	58	58	61	53	56	59
I have not done this	25	28	21	23	24	27	24	29	19	25	17	36	22	22
Don't know	1	1	2	3	2	1	1	1	2	2	2	0	2	1
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18

**Postponed a major financial decision**

I have done this	28	27	28	22	30	25	26	30	25	27	33	24	23	35
I have not done this	50	50	50	49	46	60	51	51	48	51	41	63	51	43
Don't know	6	4	7	3	5	6	8	5	6	7	7	3	7	4
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18

**Would you say you do, or do not, have enough  
information about the Coronavirus?**

I do have enough information	76	76	77	65	76	79	84	80	71	80	68	75	79	76
I do not have enough information	15	14	15	20	15	15	10	14	16	12	19	15	13	15
Don't know	9	10	7	15	9	7	5	6	13	8	13	10	7	9

**What more information do you think you need to  
help protect yourself and others from the  
Coronavirus?**

[Only asked to those who said they *did not* have  
enough information about Coronavirus; n=165]

What to do if I think I might have the Coronavirus	40	46	34	34	43	49	12	37	42	46	46	42	33	36
What to do to reduce my risk of catching the Coronavirus	34	33	35	35	33	33	40	26	44	34	46	30	31	32
What the symptoms of the Coronavirus are	33	38	28	20	34	42	29	27	40	47	34	20	33	32
How to prevent the spreading of the Coronavirus	23	21	25	14	25	33	7	22	24	32	14	18	24	25
How to self-isolate	12	12	12	13	14	10	4	11	13	15	10	10	13	11
Other (see Tab 2)	23	18	28	31	21	21	32	27	18	9	39	26	18	28
Don't know	10	15	6	13	9	9	11	11	9	12	0	14	17	3

**How easy or difficult would you say it is for you to  
do any of the following?**

**Work away from my usual place of work (e.g.  
working at home)**

Very easy to do	18	19	18	15	24	16	4	24	9	22	19	13	19	17
Fairly easy to do	18	20	16	20	25	11	2	24	9	24	20	19	15	14
<b>TOTAL EASY</b>	<b>36</b>	<b>38</b>	<b>34</b>	<b>35</b>	<b>49</b>	<b>27</b>	<b>6</b>	<b>49</b>	<b>18</b>	<b>46</b>	<b>39</b>	<b>32</b>	<b>35</b>	<b>31</b>
Fairly difficult to do	6	5	7	7	7	5	1	7	4	7	5	5	6	7
Very difficult to do	4	6	2	7	4	5	1	4	5	2	8	5	4	4
<b>TOTAL DIFFICULT</b>	<b>10</b>	<b>11</b>	<b>9</b>	<b>14</b>	<b>11</b>	<b>11</b>	<b>2</b>	<b>11</b>	<b>9</b>	<b>9</b>	<b>12</b>	<b>10</b>	<b>9</b>	<b>11</b>
This wouldn't be possible for me to do	10	8	11	12	11	12	3	8	13	10	13	9	11	8
This is not applicable to me	39	35	43	27	23	50	89	28	55	30	31	47	40	45
Don't know	4	7	2	12	5	1	1	4	5	5	4	3	5	5

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% % % % % % % % % % % % % %

**Look after my children if schools were closed**

Very easy to do	7	8	6	1	9	8	3	9	4	4	10	7	8	6
Fairly easy to do	10	10	10	5	15	7	1	11	9	7	9	12	12	9
<b>TOTAL EASY</b>	<b>17</b>	<b>18</b>	<b>17</b>	<b>6</b>	<b>24</b>	<b>15</b>	<b>4</b>	<b>20</b>	<b>13</b>	<b>11</b>	<b>19</b>	<b>19</b>	<b>20</b>	<b>15</b>
Fairly difficult to do	3	3	4	0	5	2	0	4	3	4	4	1	3	3
Very difficult to do	3	4	1	3	4	0	0	2	3	1	5	4	2	2
<b>TOTAL DIFFICULT</b>	<b>6</b>	<b>7</b>	<b>5</b>	<b>3</b>	<b>9</b>	<b>2</b>	<b>0</b>	<b>6</b>	<b>6</b>	<b>5</b>	<b>9</b>	<b>6</b>	<b>5</b>	<b>6</b>
This wouldn't be possible for me to do	1	1	1	2	1	1	1	1	1	0	4	1	0	2
This is not applicable to me	71	67	75	77	59	81	95	69	74	80	64	70	68	73
Don't know	5	8	3	13	6	1	1	4	6	4	4	5	7	5

**Take sick leave from work for a few days**

Very easy to do	21	21	22	18	28	17	5	27	13	22	24	24	19	18
Fairly easy to do	20	21	18	23	26	17	1	25	13	24	23	20	17	17
<b>TOTAL EASY</b>	<b>41</b>	<b>42</b>	<b>40</b>	<b>40</b>	<b>54</b>	<b>34</b>	<b>6</b>	<b>51</b>	<b>26</b>	<b>46</b>	<b>47</b>	<b>44</b>	<b>37</b>	<b>35</b>
Fairly difficult to do	5	6	4	6	6	4	1	6	4	7	5	2	5	5
Very difficult to do	4	5	3	5	5	4	0	4	5	4	6	4	4	5
<b>TOTAL DIFFICULT</b>	<b>9</b>	<b>11</b>	<b>7</b>	<b>12</b>	<b>12</b>	<b>8</b>	<b>1</b>	<b>10</b>	<b>9</b>	<b>11</b>	<b>11</b>	<b>6</b>	<b>9</b>	<b>10</b>
This wouldn't be possible for me to do	3	3	4	2	4	4	1	3	4	4	4	3	3	3
This is not applicable to me	40	35	45	30	23	52	91	31	54	31	31	43	44	47
Don't know	6	9	4	15	7	3	1	6	7	8	6	3	8	5

30 Mar-

2 Apr

**Take sick leave from work for a few weeks**

Very easy to do	13	14	11	6	17	12	2	16	8	11	13	13	14	11
Fairly easy to do	19	19	19	17	26	14	2	24	13	26	20	21	14	18
<b>TOTAL EASY</b>	<b>32</b>	<b>33</b>	<b>30</b>	<b>23</b>	<b>43</b>	<b>26</b>	<b>4</b>	<b>39</b>	<b>20</b>	<b>37</b>	<b>33</b>	<b>33</b>	<b>28</b>	<b>29</b>
Fairly difficult to do	10	12	9	15	13	6	3	11	10	13	17	7	9	9
Very difficult to do	6	6	7	8	8	7	0	8	4	6	8	7	7	5
<b>TOTAL DIFFICULT</b>	<b>17</b>	<b>19</b>	<b>15</b>	<b>22</b>	<b>21</b>	<b>13</b>	<b>3</b>	<b>19</b>	<b>14</b>	<b>19</b>	<b>25</b>	<b>13</b>	<b>16</b>	<b>14</b>
This wouldn't be possible for me to do	4	4	4	5	4	6	1	4	4	2	5	5	3	5
This is not applicable to me	40	35	44	34	23	49	92	30	53	33	31	44	43	45
Don't know	8	9	6	16	9	6	1	7	8	10	6	5	10	7

**Self-isolate – i.e. not leave my home for a period of about two weeks, except for medical care**

Very easy to do	27	25	29	19	23	33	40	26	28	22	26	28	28	30
Fairly easy to do	40	38	41	42	41	37	37	43	34	46	39	40	39	35
<b>TOTAL EASY</b>	<b>67</b>	<b>63</b>	<b>70</b>	<b>60</b>	<b>64</b>	<b>71</b>	<b>77</b>	<b>69</b>	<b>63</b>	<b>67</b>	<b>66</b>	<b>68</b>	<b>67</b>	<b>65</b>
Fairly difficult to do	15	14	15	14	17	14	10	16	13	15	16	15	12	17
Very difficult to do	8	8	7	11	8	7	5	7	8	7	9	9	8	5
<b>TOTAL DIFFICULT</b>	<b>22</b>	<b>22</b>	<b>22</b>	<b>25</b>	<b>25</b>	<b>20</b>	<b>15</b>	<b>23</b>	<b>22</b>	<b>22</b>	<b>25</b>	<b>24</b>	<b>20</b>	<b>22</b>
This wouldn't be possible for me to do	3	4	2	2	3	4	4	2	5	3	2	1	3	7
This is not applicable to me	3	3	3	1	3	3	3	2	4	2	4	3	3	3
Don't know	5	8	2	12	5	3	2	3	7	6	3	4	7	3

**Maintain a two-metre distance from others in all settings over a two week period**

Very easy to do	25	23	28	13	20	34	41	24	27	20	22	29	25	29
Fairly easy to do	38	39	37	31	39	41	37	40	35	43	38	40	36	35
<b>TOTAL EASY</b>	<b>63</b>	<b>62</b>	<b>65</b>	<b>44</b>	<b>59</b>	<b>75</b>	<b>78</b>	<b>64</b>	<b>62</b>	<b>64</b>	<b>60</b>	<b>69</b>	<b>61</b>	<b>65</b>
Fairly difficult to do	19	20	18	27	21	16	8	20	16	21	21	14	18	20
Very difficult to do	7	6	8	10	8	3	4	6	7	6	7	9	6	6
<b>TOTAL DIFFICULT</b>	<b>25</b>	<b>25</b>	<b>25</b>	<b>36</b>	<b>29</b>	<b>19</b>	<b>11</b>	<b>27</b>	<b>23</b>	<b>27</b>	<b>28</b>	<b>23</b>	<b>25</b>	<b>25</b>
This wouldn't be possible for me to do	4	4	5	5	5	4	2	3	5	3	5	5	5	4
This is not applicable to me	3	3	3	1	2	1	8	2	4	3	1	1	4	3
Don't know	4	6	2	14	5	1	1	3	6	4	6	3	6	4

**Which of the following, if any, would be barriers to you working away from your usual place of work (e.g. working at home)?**

[Asked only to those in full time work; n=532]

There are no real barriers to me working from home/away from my usual place of work	43	39	47	36	44	39	43	52	19	44	41	36	49	37
The nature of my work doesn't make it possible	29	30	26	27	27	37	31	21	46	24	26	39	26	31
I do not have the necessary IT equipment or other resources	12	11	13	19	13	6	0	13	10	11	15	13	11	13
I would not be paid if I do not go to work	8	9	6	9	8	6	15	7	11	5	10	9	9	9
I don't have a suitable place for me to work	5	7	2	8	6	3	0	5	6	5	7	4	6	3

Sample Size: 1140 adults in London  
Fieldwork: 30th March - 2nd April 2020

Total	Gender		Age				Social Grade		London Region				
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1140	561	579	123	605	236	176	673	467	221	150	202	350	217
1140	486	654	115	597	247	181	720	420	226	145	216	346	207

	%	%	%	%	%	%	%	%	%	%	%	%	%	
The Coronavirus outbreak is not serious enough	1	2	0	3	1	0	0	2	0	0	3	0	2	1
Not applicable – I do not have a usual place of work	6	6	5	9	5	5	26	5	7	7	5	5	4	10
Other (see Tab 3)	3	2	4	2	3	2	0	3	1	3	5	3	2	1
Don't know	7	9	5	7	8	5	0	5	12	7	7	5	8	9

Which of the following, if any, would be barriers to you self-isolating (i.e. not leaving your home for a period of about two weeks, except for medical care)?

There are no real barriers to me self-isolating	43	41	45	29	38	48	63	47	37	40	45	42	44	45
I do not have sufficient supplies at home	27	26	29	26	29	28	22	26	29	32	23	30	26	25
I would find it too expensive to get supplies delivered, rather than going to the shops	10	12	9	16	11	9	7	10	11	11	11	10	10	10
I would have to go to work, which can't be done if I am self-isolating	7	9	6	6	10	7	0	8	7	8	6	9	6	8
I have to provide care for others outside of my home	6	5	7	4	6	11	2	6	7	6	2	7	6	8
I do not have a space suitable for self-isolating	6	6	6	7	9	2	2	6	6	5	15	6	5	3
I rely on carers or other people for my daily needs	2	3	2	2	2	2	3	2	3	3	4	1	1	3
The Coronavirus outbreak is not serious enough to warrant self-isolating	1	2	1	3	2	0	1	2	0	2	2	1	1	1
Other (see Tab 4)	4	3	4	3	3	6	5	3	5	6	4	5	2	3
Don't know	10	12	8	24	10	6	6	7	14	9	8	8	12	13

Which of the following, if any, would be barriers to you taking sick leave from work?

[Asked only to those in full time or part time work; n=700]

There are no real barriers to me taking sick leave	40	38	42	34	39	45	46	43	34	36	45	48	40	33
I don't like taking sick leave	16	16	15	18	17	9	16	16	15	23	12	12	17	12
I'd worry taking sick leave would have a long-term effect on my work/job	15	13	17	18	16	12	3	17	11	12	11	16	19	14
I would receive statutory sick pay, but this would not be enough to live on	13	14	12	12	14	9	11	13	13	15	9	8	15	15
I wouldn't receive any sick pay, and wouldn't be able to afford not going to work	12	14	11	10	12	13	8	11	15	10	15	10	11	16
Other (see Tab 5)	5	4	6	5	4	9	17	5	7	6	6	5	3	8
Don't know	12	14	11	14	13	12	12	10	17	12	12	12	10	17

How likely, if at all, are you to volunteer in London in response to coronavirus?

This might include unpaid help for a non-relative or volunteering for a charity or other organisation.

Very likely	6	6	7	3	8	7	2	6	6	7	6	6	6	5
Fairly likely	14	15	13	22	17	13	3	18	9	15	15	13	14	15
<b>TOTAL LIKELY</b>	<b>21</b>	<b>21</b>	<b>20</b>	<b>25</b>	<b>25</b>	<b>19</b>	<b>5</b>	<b>24</b>	<b>15</b>	<b>22</b>	<b>21</b>	<b>19</b>	<b>20</b>	<b>21</b>
Fairly unlikely	19	20	19	23	20	18	17	23	14	21	20	17	15	26
Very unlikely	35	35	35	22	28	40	59	32	39	25	34	40	38	35
<b>TOTAL UNLIKELY</b>	<b>54</b>	<b>55</b>	<b>54</b>	<b>45</b>	<b>48</b>	<b>58</b>	<b>76</b>	<b>55</b>	<b>53</b>	<b>46</b>	<b>54</b>	<b>57</b>	<b>54</b>	<b>62</b>
Don't know	16	15	17	14	18	14	10	13	19	21	11	15	18	11
Not applicable - I already volunteer/provide unpaid help for a non-relative	4	4	4	5	5	4	2	4	5	6	6	4	4	2
Not applicable - I used to volunteer but have stopped due to the coronavirus outbreak	5	5	5	11	4	4	7	4	7	6	8	5	5	4

Which two or three of the following, if any, are the biggest barriers to you volunteering specifically in response to coronavirus? Please tick up to three.

[Only asked to those who said unlikely to volunteer above; n=642]

Concern about getting unwell	36	34	38	27	37	39	35	36	36	31	38	34	38	38
Current poor health/mobility	23	21	25	6	12	34	44	14	36	24	24	20	23	26
Concern about making others unwell	21	21	22	31	25	16	15	25	16	17	23	19	22	26
Not enough spare time due to work commitments	21	23	18	28	30	16	2	26	13	25	26	18	22	14
There will be other people better suited to volunteering than me	16	18	14	21	11	12	28	15	18	16	15	16	16	17
I'm not sure how I can help given the government's advice on social distancing	16	14	17	7	16	14	19	15	17	22	14	18	14	11

Sample Size: 1140 adults in London  
Fieldwork: 30th March - 2nd April 2020

	Gender		Age				Social Grade		London Region					
	Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
	1140	561	579	123	605	236	176	673	467	221	150	202	350	217
	1140	486	654	115	597	247	181	720	420	226	145	216	346	207
	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Not enough spare time due to childcare	13	11	15	6	22	7	1	16	8	6	17	12	13	14
Not particularly interested in volunteering	10	15	5	15	12	9	3	11	8	11	7	8	10	11
Not enough spare time due to caring commitments (non-childcare)	7	5	9	0	9	11	2	6	9	6	9	4	9	7
I wouldn't know where to find out about volunteering	4	5	3	17	2	4	3	4	4	6	5	1	3	6
There isn't much need for volunteers near me	2	3	2	1	2	3	2	2	3	6	1	3	1	1
Other (see Tab 6)	13	11	14	4	10	14	22	13	13	11	10	18	10	16
None of the above	3	4	2	2	2	4	3	3	3	3	0	5	4	2
Don't know	2	3	2	7	2	1	2	2	2	1	1	3	4	0

For each of the following types of volunteering, please state whether you would or would not be interested in doing this, or if you are already volunteering in this area.

[Respondents only saw the below types of volunteering if they said they would be likely to volunteer, or were already volunteering; n=282]

**Food delivery**

Very interested	23	21	25	15	26	22	13	23	23	28	18	19	29	16
Fairly interested	39	42	37	38	41	36	32	42	35	35	40	42	35	49
<b>TOTAL INTERESTED</b>	<b>62</b>	<b>63</b>	<b>62</b>	<b>54</b>	<b>67</b>	<b>58</b>	<b>45</b>	<b>65</b>	<b>58</b>	<b>63</b>	<b>59</b>	<b>61</b>	<b>63</b>	<b>65</b>
Not very interested	15	16	13	11	17	13	0	13	18	19	16	11	17	8
Not at all interested	9	6	12	10	6	15	25	9	10	10	9	9	6	13
<b>TOTAL NOT INTERESTED</b>	<b>24</b>	<b>22</b>	<b>25</b>	<b>21</b>	<b>23</b>	<b>28</b>	<b>25</b>	<b>21</b>	<b>28</b>	<b>28</b>	<b>24</b>	<b>20</b>	<b>23</b>	<b>21</b>
I already do this as a volunteer	5	6	4	14	2	6	13	5	5	5	6	7	4	4
Don't know	9	9	9	11	8	9	16	9	9	4	11	12	9	10

**Medicine delivery**

Very interested	27	25	30	9	30	35	13	29	25	26	22	33	27	28
Fairly interested	45	46	44	54	45	41	47	45	46	51	55	40	41	42
<b>TOTAL INTERESTED</b>	<b>72</b>	<b>71</b>	<b>74</b>	<b>63</b>	<b>74</b>	<b>76</b>	<b>60</b>	<b>73</b>	<b>70</b>	<b>77</b>	<b>77</b>	<b>74</b>	<b>68</b>	<b>69</b>
Not very interested	10	12	7	11	11	6	6	9	10	10	8	5	11	12
Not at all interested	8	7	10	11	7	9	18	8	10	6	7	12	8	10
<b>TOTAL NOT INTERESTED</b>	<b>18</b>	<b>19</b>	<b>17</b>	<b>22</b>	<b>18</b>	<b>15</b>	<b>23</b>	<b>17</b>	<b>20</b>	<b>16</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>22</b>
I already do this as a volunteer	3	4	2	7	2	2	0	3	1	6	0	1	4	0
Don't know	7	6	8	8	6	6	17	6	8	2	7	8	9	9

**Telephone befriending**

Very interested	15	10	19	6	16	19	9	18	9	22	9	12	13	17
Fairly interested	32	29	35	40	30	28	48	29	38	37	25	26	35	32
<b>TOTAL INTERESTED</b>	<b>47</b>	<b>40</b>	<b>54</b>	<b>45</b>	<b>47</b>	<b>47</b>	<b>56</b>	<b>47</b>	<b>47</b>	<b>59</b>	<b>34</b>	<b>38</b>	<b>48</b>	<b>49</b>
Not very interested	26	30	21	22	27	25	13	28	21	12	47	26	25	26
Not at all interested	17	18	16	25	16	14	25	16	20	17	5	22	19	19
<b>TOTAL NOT INTERESTED</b>	<b>43</b>	<b>49</b>	<b>37</b>	<b>47</b>	<b>43</b>	<b>39</b>	<b>37</b>	<b>44</b>	<b>41</b>	<b>30</b>	<b>52</b>	<b>48</b>	<b>44</b>	<b>45</b>
I already do this as a volunteer	3	2	3	0	2	5	6	2	4	0	8	2	2	3
Don't know	8	10	6	8	8	9	0	8	8	11	6	13	7	3

**Online befriending**

Very interested	17	17	18	16	18	20	0	18	15	18	12	18	17	20
Fairly interested	38	34	41	32	39	33	62	38	37	40	42	29	32	49
<b>TOTAL INTERESTED</b>	<b>55</b>	<b>51</b>	<b>59</b>	<b>48</b>	<b>57</b>	<b>52</b>	<b>62</b>	<b>56</b>	<b>52</b>	<b>58</b>	<b>53</b>	<b>47</b>	<b>49</b>	<b>69</b>
Not very interested	22	27	16	21	23	21	6	24	18	25	24	24	23	11
Not at all interested	14	12	16	20	10	19	25	13	16	12	11	13	18	13
<b>TOTAL NOT INTERESTED</b>	<b>35</b>	<b>39</b>	<b>32</b>	<b>41</b>	<b>33</b>	<b>41</b>	<b>31</b>	<b>37</b>	<b>33</b>	<b>37</b>	<b>35</b>	<b>37</b>	<b>41</b>	<b>23</b>
I already do this as a volunteer	1	1	1	0	2	0	0	1	2	2	0	0	0	3
Don't know	9	8	9	11	9	7	7	6	13	3	11	16	10	4

**Collecting shopping or supplies for others**

Very interested	31	28	35	27	31	36	21	33	27	36	25	35	29	31
Fairly interested	44	46	42	41	47	38	38	45	41	34	54	39	45	50
<b>TOTAL INTERESTED</b>	<b>75</b>	<b>73</b>	<b>77</b>	<b>69</b>	<b>78</b>	<b>73</b>	<b>60</b>	<b>78</b>	<b>69</b>	<b>70</b>	<b>79</b>	<b>74</b>	<b>74</b>	<b>80</b>
Not very interested	8	10	7	9	8	10	0	7	11	15	8	6	9	3
Not at all interested	5	6	4	1	4	7	17	4	7	4	0	9	4	8
<b>TOTAL NOT INTERESTED</b>	<b>13</b>	<b>16</b>	<b>11</b>	<b>11</b>	<b>12</b>	<b>17</b>	<b>17</b>	<b>11</b>	<b>18</b>	<b>19</b>	<b>8</b>	<b>14</b>	<b>13</b>	<b>11</b>
I already do this as a volunteer	5	6	4	13	3	4	13	4	5	7	6	6	5	0
Don't know	7	6	8	8	7	5	10	6	8	4	8	5	8	9

**Driving people to appointment**

Very interested	11	11	10	1	12	14	6	11	10	10	7	8	12	15
Fairly interested	20	25	15	17	20	19	33	18	24	12	27	30	16	21
<b>TOTAL INTERESTED</b>	<b>31</b>	<b>36</b>	<b>25</b>	<b>18</b>	<b>32</b>	<b>33</b>	<b>40</b>	<b>29</b>	<b>34</b>	<b>23</b>	<b>34</b>	<b>38</b>	<b>28</b>	<b>36</b>

Sample Size: 1140 adults in London  
Fieldwork: 30th March - 2nd April 2020

	Gender		Age				Social Grade		London Region					
	Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
	1140	561	579	123	605	236	176	673	467	221	150	202	350	217
	1140	486	654	115	597	247	181	720	420	226	145	216	346	207

	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Not very interested	14	16	13	14	17	11	0	18	7	21	8	8	14	18
Not at all interested	38	30	46	47	33	49	43	40	35	42	47	37	40	24
<b>TOTAL NOT INTERESTED</b>	<b>52</b>	<b>46</b>	<b>59</b>	<b>61</b>	<b>49</b>	<b>60</b>	<b>43</b>	<b>58</b>	<b>42</b>	<b>63</b>	<b>55</b>	<b>45</b>	<b>54</b>	<b>42</b>
I already do this as a volunteer	1	1	1	0	2	0	0	1	0	1	0	0	0	4
Don't know	16	17	15	21	17	7	17	12	24	14	11	17	18	17
<b>Offering my professional skills (e.g. IT, marketing, legal etc.)</b>														
Very interested	21	24	17	22	22	20	6	24	14	28	18	14	19	23
Fairly interested	34	39	28	29	39	22	21	35	30	38	39	29	31	33
<b>TOTAL INTERESTED</b>	<b>54</b>	<b>63</b>	<b>45</b>	<b>51</b>	<b>61</b>	<b>42</b>	<b>26</b>	<b>59</b>	<b>44</b>	<b>65</b>	<b>57</b>	<b>43</b>	<b>49</b>	<b>56</b>
Not very interested	18	14	21	21	20	12	6	18	17	17	22	13	17	22
Not at all interested	14	12	16	13	7	31	43	14	16	12	6	20	18	13
<b>TOTAL NOT INTERESTED</b>	<b>32</b>	<b>27</b>	<b>37</b>	<b>34</b>	<b>27</b>	<b>43</b>	<b>50</b>	<b>32</b>	<b>33</b>	<b>29</b>	<b>28</b>	<b>33</b>	<b>35</b>	<b>34</b>
I already do this as a volunteer	1	1	1	0	2	0	0	1	2	1	0	1	1	3
Don't know	13	9	17	15	11	15	24	8	22	5	15	23	15	6
<b>Donating to a foodbank</b>														
Very interested	21	14	28	19	20	32	0	21	22	17	17	19	24	28
Fairly interested	47	47	47	49	50	40	27	49	43	48	51	41	47	47
<b>TOTAL INTERESTED</b>	<b>68</b>	<b>61</b>	<b>75</b>	<b>69</b>	<b>70</b>	<b>72</b>	<b>27</b>	<b>70</b>	<b>64</b>	<b>65</b>	<b>68</b>	<b>60</b>	<b>71</b>	<b>75</b>
Not very interested	11	13	8	14	11	6	13	12	8	20	8	8	9	8
Not at all interested	6	9	3	1	6	6	18	5	9	6	6	8	3	10
<b>TOTAL NOT INTERESTED</b>	<b>17</b>	<b>22</b>	<b>12</b>	<b>15</b>	<b>18</b>	<b>12</b>	<b>31</b>	<b>17</b>	<b>17</b>	<b>26</b>	<b>14</b>	<b>16</b>	<b>12</b>	<b>18</b>
I already do this as a volunteer	5	5	6	5	5	7	12	5	5	1	6	9	6	7
Don't know	10	12	7	11	8	9	31	8	13	9	12	15	12	0
<b>Coordinating volunteers in my local area</b>														
Very interested	15	13	16	14	18	6	6	18	9	19	12	4	15	21
Fairly interested	30	29	31	34	31	25	24	29	31	21	25	32	29	44
<b>TOTAL INTERESTED</b>	<b>44</b>	<b>42</b>	<b>47</b>	<b>48</b>	<b>49</b>	<b>31</b>	<b>31</b>	<b>47</b>	<b>40</b>	<b>40</b>	<b>37</b>	<b>35</b>	<b>44</b>	<b>65</b>
Not very interested	24	26	22	16	27	18	26	25	21	26	34	23	24	14
Not at all interested	17	12	21	15	11	33	37	14	21	10	19	30	15	14
<b>TOTAL NOT INTERESTED</b>	<b>41</b>	<b>39</b>	<b>43</b>	<b>31</b>	<b>38</b>	<b>52</b>	<b>63</b>	<b>40</b>	<b>43</b>	<b>37</b>	<b>53</b>	<b>53</b>	<b>39</b>	<b>28</b>
I already do this as a volunteer	4	5	3	8	3	5	0	6	0	6	2	0	6	4
Don't know	11	14	7	13	10	12	6	8	17	17	8	12	12	3
<b>Joining online networks (such as email or WhatsApp groups) to provide support for those in your local area</b>														
Very interested	23	23	22	20	20	34	9	22	23	25	16	15	26	25
Fairly interested	40	35	46	45	43	27	42	40	42	30	44	48	39	45
<b>TOTAL INTERESTED</b>	<b>63</b>	<b>58</b>	<b>68</b>	<b>65</b>	<b>64</b>	<b>62</b>	<b>51</b>	<b>62</b>	<b>64</b>	<b>55</b>	<b>60</b>	<b>63</b>	<b>66</b>	<b>70</b>
Not very interested	16	21	11	14	18	12	12	18	12	27	18	8	15	12
Not at all interested	9	7	11	0	7	18	23	7	13	9	10	11	9	7
<b>TOTAL NOT INTERESTED</b>	<b>25</b>	<b>28</b>	<b>22</b>	<b>14</b>	<b>25</b>	<b>29</b>	<b>36</b>	<b>25</b>	<b>25</b>	<b>36</b>	<b>28</b>	<b>19</b>	<b>24</b>	<b>19</b>
I already do this as a volunteer	5	6	5	14	5	4	0	7	3	6	7	4	5	5
Don't know	6	8	5	8	6	5	13	6	7	3	5	14	5	6
<b>Managing online social groups or workshops</b>														
Very interested	11	9	14	14	12	8	0	12	9	14	12	7	13	8
Fairly interested	27	26	28	42	26	18	37	28	24	23	19	21	30	38
<b>TOTAL INTERESTED</b>	<b>38</b>	<b>34</b>	<b>42</b>	<b>56</b>	<b>38</b>	<b>25</b>	<b>37</b>	<b>40</b>	<b>34</b>	<b>37</b>	<b>31</b>	<b>28</b>	<b>43</b>	<b>46</b>
Not very interested	22	23	21	12	24	24	8	23	19	24	29	22	18	19
Not at all interested	24	20	27	19	21	29	48	21	29	20	23	32	25	19
<b>TOTAL NOT INTERESTED</b>	<b>46</b>	<b>43</b>	<b>48</b>	<b>31</b>	<b>46</b>	<b>53</b>	<b>56</b>	<b>44</b>	<b>48</b>	<b>44</b>	<b>52</b>	<b>54</b>	<b>44</b>	<b>38</b>
I already do this as a volunteer	4	6	2	3	4	8	0	5	3	2	8	4	2	7
Don't know	12	17	8	10	13	14	6	11	15	17	8	15	11	9
<b>Volunteering for the NHS</b>														
Very interested	26	19	32	36	25	26	7	25	28	32	19	21	26	28
Fairly interested	44	50	37	41	45	40	43	45	41	37	45	53	43	42
<b>TOTAL INTERESTED</b>	<b>70</b>	<b>69</b>	<b>70</b>	<b>77</b>	<b>71</b>	<b>66</b>	<b>50</b>	<b>69</b>	<b>70</b>	<b>69</b>	<b>64</b>	<b>74</b>	<b>70</b>	<b>71</b>
Not very interested	9	11	7	0	10	14	0	8	10	14	12	8	7	4
Not at all interested	8	7	9	5	6	13	31	8	9	7	8	9	9	8
<b>TOTAL NOT INTERESTED</b>	<b>17</b>	<b>18</b>	<b>16</b>	<b>5</b>	<b>16</b>	<b>27</b>	<b>31</b>	<b>16</b>	<b>19</b>	<b>21</b>	<b>20</b>	<b>17</b>	<b>16</b>	<b>13</b>
I already do this as a volunteer	5	5	5	7	7	0	0	6	4	5	6	2	7	5
Don't know	8	7	9	11	7	7	20	9	7	5	10	8	8	11



Sample Size: 1140 adults in London  
Fieldwork: 30th March - 2nd April 2020

Total	Gender		Age				Social Grade		London Region				
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1140	561	579	123	605	236	176	673	467	221	150	202	350	217
1140	486	654	115	597	247	181	720	420	226	145	216	346	207
%	%	%	%	%	%	%	%	%	%	%	%	%	%

Do you currently need assistance from others with any of the following because of the current restrictions on movement due to the coronavirus outbreak? Please tick all that apply.

Getting food	14	13	15	3	10	19	27	11	19	12	10	16	14	16
Getting medicine	10	10	10	0	7	14	23	7	14	9	11	12	8	13
Mental health or counselling support	6	6	6	5	8	5	1	6	5	8	10	3	5	4
Advice (e.g. employment rights, benefits advice, impact of coronavirus)	5	5	6	11	6	4	0	5	6	7	5	6	5	5
Knowing what is on offer in my community	5	5	5	4	4	9	4	4	7	8	8	4	5	2
Advice on staying active and healthy	4	4	5	4	5	4	3	3	6	9	3	3	3	5
Personal health and/or social care	3	4	2	2	3	3	2	2	4	4	2	1	1	7
Childcare	2	2	2	2	3	0	0	3	1	3	3	1	3	1
None of the above	68	68	68	62	69	70	65	73	60	70	64	69	69	65
Don't know	6	9	4	13	7	3	2	5	8	6	5	6	5	9

## YouGov / Mayor of London Survey Results

Sample Size: 1155 adults in London  
Fieldwork: 14th - 17th April 2020

Total	Gender		Age				Social Grade		London Region				
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1155	568	587	125	613	239	178	681	474	228	156	223	374	173
1155	446	709	120	628	252	155	796	359	249	152	230	356	168
%	%	%	%	%	%	%	%	%	%	%	%	%	%

Before taking this survey, had you or had you not changed your behaviour at all in response to the outbreak of the Coronavirus (COVID-19)?

I have	85	83	88	83	86	85	88	87	84	85	90	83	85	87
I have not	10	12	8	9	9	14	11	11	9	9	8	11	11	11
Don't know	4	5	4	8	5	2	1	2	7	6	2	6	4	2

Have you or have you not done any of the following specifically to protect yourself from the Coronavirus (COVID-19)?

Please do not select any things that you would have done anyway, or did for other reasons that were not related to the Coronavirus.

[Only asked to those that said they *have* changed their behaviour in response to Coronavirus; n=1003]

**Reduced my use of public transport**

I have done this	92	92	92	93	93	91	89	94	89	94	87	94	93	91
I have not done this	6	6	6	5	5	4	11	4	9	4	10	5	6	7
Don't know	2	2	2	2	1	4	0	2	2	2	3	2	1	2

**Reduced the amount I go to restaurants**

I have done this	93	93	94	93	97	86	91	96	90	94	93	96	94	89
I have not done this	4	4	5	5	2	8	7	2	8	4	3	4	4	7
Don't know	2	3	1	2	1	6	2	2	3	2	4	0	2	4

**Reduced the amount I go to shops**

I have done this	94	93	96	91	93	95	97	93	96	91	95	93	95	97
I have not done this	5	6	4	6	6	4	3	6	3	8	3	7	4	3
Don't know	1	1	0	3	0	2	0	1	1	1	2	0	1	0

**Increased my use of online shopping**

I have done this	45	46	45	39	49	37	46	46	44	44	46	47	46	42
I have not done this	53	51	54	59	48	61	53	52	54	55	49	52	53	55
Don't know	2	3	1	2	2	2	1	2	2	1	5	1	1	3

**Reduced the amount I go to cultural sites (e.g. museums, galleries, theatre etc.)**

I have done this	91	91	91	88	94	87	88	92	89	92	89	94	89	91
I have not done this	6	6	6	7	4	9	9	6	7	6	5	6	7	6
Don't know	3	3	3	5	2	4	4	3	4	1	6	1	4	3

**Avoided crowded public places**

I have done this	95	94	97	91	97	97	91	96	94	94	96	94	96	97
I have not done this	4	5	3	6	3	3	9	3	5	6	2	6	4	2
Don't know	1	1	0	3	1	1	0	1	1	0	2	0	1	1

Sample Size: 1140 adults in London  
Fieldwork: 30th March - 2nd April 2020

Total	Gender		Age				Social Grade		London Region				
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1140	561	579	123	605	236	176	673	467	221	150	202	350	217
1140	486	654	115	597	247	181	720	420	226	145	216	346	207

**Wear a face mask when in public places**

	%	%	%	%	%	%	%	%	%	%	%	%	%	
I have done this	26	26	27	40	25	26	24	25	29	30	26	18	29	27
I have not done this	72	73	72	55	75	73	75	74	69	69	71	82	69	72
Don't know	1	2	1	5	1	1	1	1	2	1	2	0	2	1

**Stopped going into work**

I have done this	69	69	70	76	75	61	58	76	60	74	68	69	71	63
I have not done this	24	25	23	22	20	30	28	19	31	24	25	27	21	24
Don't know	7	6	8	3	5	9	14	6	9	3	7	4	9	13

**Improve personal hygiene (e.g. washing hands more frequently, using hand sanitiser)**

I have done this	93	92	95	92	93	94	95	93	94	94	90	92	95	94
I have not done this	5	6	4	6	6	4	5	6	4	6	7	8	4	3
Don't know	1	2	1	2	1	2	0	1	2	0	4	1	1	3

**Changed my travel plans to go outside the UK (e.g. for work or a holiday)**

I have done this	63	65	61	55	66	61	59	67	57	69	69	58	60	62
I have not done this	32	30	34	40	30	31	36	29	37	28	27	37	33	35
Don't know	5	5	5	5	4	8	5	4	6	3	4	5	7	3

**Self-isolated (where you stay at home and avoid going near other people)**

I have done this	78	79	77	82	78	73	79	77	79	82	78	77	74	82
I have not done this	21	20	21	13	21	25	20	21	20	14	20	22	25	18
Don't know	2	1	2	5	1	3	1	2	1	3	2	1	1	0

**Stockpiled food or medication**

I have done this	27	27	28	31	30	18	28	29	25	26	32	22	29	27
I have not done this	71	71	71	64	69	80	71	70	73	73	64	78	70	71
Don't know	1	2	1	5	1	2	1	1	2	0	4	0	1	3

**Increased cleaning of my possessions / home / surroundings**

I have done this	67	63	70	69	69	66	61	66	69	66	62	61	71	71
I have not done this	31	34	29	29	29	32	37	33	28	33	33	38	28	25
Don't know	2	3	1	2	2	2	1	1	3	0	5	0	1	5

**Postponed a major financial decision**

I have done this	33	37	28	11	39	31	28	33	32	30	37	30	32	35
I have not done this	60	56	64	72	54	64	66	61	59	66	57	67	56	53
Don't know	7	7	8	17	7	6	6	7	9	4	6	2	11	12

**Have you or have you not done any of the following specifically to protect yourself from the Coronavirus (COVID-19)?**

Please do not select any things that you would have done anyway, or did for other reasons that were not related to the Coronavirus.

**AMONGST ALL RESPONDENTS**

**Reduced my use of public transport**

I have done this	79	76	81	77	80	77	79	82	75	79	79	78	79	79
I have not done this	5	5	5	4	5	4	10	4	8	4	9	4	5	6
Don't know	2	1	2	2	1	3	0	2	1	2	3	1	1	2
Not asked	15	17	12	17	14	16	12	13	16	15	10	17	15	13

**Reduced the amount I go to restaurants**

I have done this	80	77	83	78	83	72	80	83	75	80	84	80	80	77
I have not done this	4	3	4	4	2	7	6	2	7	3	3	4	3	6
Don't know	2	3	1	2	1	5	2	2	2	1	3	0	2	4
Not asked	15	17	12	17	14	16	12	13	16	15	10	17	15	13

**Reduced the amount I go to shops**

I have done this	81	77	84	76	80	80	86	81	81	77	85	77	81	84
I have not done this	4	5	4	5	5	3	2	6	2	7	3	6	3	3
Don't know	1	1	0	2	0	1	0	1	1	1	2	0	1	0
Not asked	15	17	12	17	14	16	12	13	16	15	10	17	15	13

**Increased my use of online shopping**

I have done this	39	38	39	32	42	31	41	40	37	37	42	39	39	36
I have not done this	45	43	48	49	41	51	47	45	45	46	44	44	45	47
Don't know	2	2	1	2	2	2	1	1	2	1	4	1	1	3
Not asked	15	17	12	17	14	16	12	13	16	15	10	17	15	13

Sample Size: 1140 adults in London  
Fieldwork: 30th March - 2nd April 2020

Total	Gender		Age				Social Grade		London Region				
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1140	561	579	123	605	236	176	673	467	221	150	202	350	217
1140	486	654	115	597	247	181	720	420	226	145	216	346	207

% % % % % % % % % % % % % %

**Reduced the amount I go to cultural sites (e.g. museums, galleries, theatre etc.)**

I have done this	78	75	80	73	80	74	78	80	75	78	80	78	76	79
I have not done this	5	5	6	6	4	7	8	5	6	5	5	5	6	5
Don't know	3	3	3	4	2	3	3	2	3	1	5	1	3	3
Not asked	15	17	12	17	14	16	12	13	16	15	10	17	15	13

**Avoided crowded public places**

I have done this	81	78	85	76	83	82	81	84	78	80	86	78	81	84
I have not done this	3	4	3	5	2	2	8	3	5	5	2	5	3	2
Don't know	1	1	0	2	1	1	0	1	1	0	2	0	1	1
Not asked	15	17	12	17	14	16	12	13	16	15	10	17	15	13

**Wear a face mask when in public places**

I have done this	23	21	24	33	21	22	21	21	24	26	24	15	24	23
I have not done this	62	60	63	45	64	62	67	65	58	59	64	68	59	62
Don't know	1	1	1	4	1	1	1	1	1	0	2	0	2	1
Not asked	15	17	12	17	14	16	12	13	16	15	10	17	15	13

**Stopped going into work**

I have done this	59	57	62	63	64	51	52	66	50	62	61	57	60	55
I have not done this	20	20	20	18	17	25	25	16	26	20	22	22	18	21
Don't know	6	5	7	2	4	8	12	5	8	2	7	3	7	11
Not asked	15	17	12	17	14	16	12	13	16	15	10	17	15	13

**Improve personal hygiene (e.g. washing hands more frequently, using hand sanitiser)**

I have done this	80	76	83	77	80	79	84	81	79	80	81	76	81	82
I have not done this	4	5	4	5	5	3	5	5	3	5	6	7	3	3
Don't know	1	2	1	2	1	2	0	1	2	0	3	0	1	2
Not asked	15	17	12	17	14	16	12	13	16	15	10	17	15	13

**Changed my travel plans to go outside the UK (e.g. for work or a holiday)**

I have done this	54	54	54	46	56	51	53	58	48	58	62	48	51	54
I have not done this	28	25	30	33	26	26	32	25	31	24	24	31	28	30
Don't know	4	4	4	4	4	7	4	4	5	3	4	4	6	3
Not asked	15	17	12	17	14	16	12	13	16	15	10	17	15	13

**Self-isolated (where you stay at home and avoid going near other people)**

I have done this	66	65	68	68	67	61	70	67	66	70	70	64	63	71
I have not done this	18	17	18	11	18	21	18	18	17	12	18	19	21	16
Don't know	1	1	2	4	1	2	1	2	1	3	2	1	1	0
Not asked	15	17	12	17	14	16	12	13	16	15	10	17	15	13

**Stockpiled food or medication**

I have done this	23	22	25	26	26	15	25	25	21	22	29	19	25	23
I have not done this	61	59	62	54	59	68	63	60	61	62	58	65	59	61
Don't know	1	2	1	4	1	1	1	1	1	0	4	0	1	2
Not asked	15	17	12	17	14	16	12	13	16	15	10	17	15	13

**Increased cleaning of my possessions / home / surroundings**

I have done this	57	53	62	57	59	56	54	57	58	56	56	51	60	61
I have not done this	27	28	25	24	25	27	33	29	24	28	30	32	24	21
Don't know	2	2	1	2	2	2	1	1	2	0	4	0	1	4
Not asked	15	17	12	17	14	16	12	13	16	15	10	17	15	13

**Postponed a major financial decision**

I have done this	28	31	25	9	33	26	25	28	27	25	34	25	28	30
I have not done this	51	46	56	60	47	54	59	53	49	56	52	56	48	46
Don't know	6	6	7	14	6	5	5	6	7	3	5	2	10	10
Not asked	15	17	12	17	14	16	12	13	16	15	10	17	15	13

**Would you say you do, or do not, have enough information about the Coronavirus?**

I do have enough information	75	74	77	79	71	76	87	75	75	73	77	78	75	74
I do not have enough information	15	15	15	10	18	17	7	16	14	18	15	11	14	19
Don't know	10	11	8	11	12	7	6	8	11	9	7	12	11	7

Total	Gender		Age				Social Grade		London Region				
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1140	561	579	123	605	236	176	673	467	221	150	202	350	217
1140	486	654	115	597	247	181	720	420	226	145	216	346	207
%	%	%	%	%	%	%	%	%	%	%	%	%	%

**What more information do you think you need to help protect yourself and others from the Coronavirus?**

[Only asked to those who said they *did not* have enough information about Coronavirus; n=186]

What to do if I think I might have the Coronavirus	34	34	34	17	39	30	19	33	35	40	34	28	31	36
What to do to reduce my risk of catching the Coronavirus	37	38	37	27	38	33	57	36	39	41	45	38	32	35
How to prevent the spreading of the Coronavirus	29	26	32	36	31	25	16	27	33	47	25	29	24	18
What the symptoms of the Coronavirus are	24	25	22	5	33	10	8	25	22	31	35	16	23	13
How to self-isolate	9	9	10	4	12	7	0	9	10	7	2	18	11	9
Other [see Tab 1]	30	25	34	31	29	33	24	31	28	18	27	30	33	40
Don't know	14	16	12	20	13	14	15	14	13	12	14	12	21	5

**Which of the following best applies to you?**

I have definitely had coronavirus, and have had it confirmed by a test or medical diagnosis	0	0	0	0	0	0	1	0	0	0	1	0	0	0
I am fairly certain I have had coronavirus	5	5	5	3	6	5	1	6	3	6	4	5	4	5
I think I have had coronavirus	9	10	9	17	11	6	3	11	6	9	6	10	11	7
I am unsure whether I have had coronavirus or not	23	25	21	17	27	26	8	23	23	27	24	23	20	22
I do NOT think I have had coronavirus	36	35	37	34	35	37	39	36	36	30	48	34	37	34
I am fairly certain I have NOT had coronavirus	27	26	28	29	20	27	48	23	33	27	19	28	28	33

**How likely, if at all, are you to volunteer in London in response to coronavirus?**

This might include unpaid help for a non-relative or volunteering for a charity or other organisation.

Very likely	4	4	4	2	6	4	2	6	3	4	4	5	4	5
Fairly likely	16	16	15	20	20	11	6	17	14	16	17	16	16	13
<b>TOTAL LIKELY</b>	<b>20</b>	<b>21</b>	<b>20</b>	<b>22</b>	<b>26</b>	<b>14</b>	<b>8</b>	<b>22</b>	<b>17</b>	<b>20</b>	<b>22</b>	<b>21</b>	<b>20</b>	<b>19</b>
Fairly unlikely	20	18	22	27	21	20	14	23	16	24	20	23	15	24
Very unlikely	36	39	33	26	31	37	56	34	37	30	39	32	42	30
<b>TOTAL UNLIKELY</b>	<b>56</b>	<b>57</b>	<b>55</b>	<b>53</b>	<b>52</b>	<b>57</b>	<b>70</b>	<b>57</b>	<b>54</b>	<b>54</b>	<b>59</b>	<b>55</b>	<b>57</b>	<b>53</b>
Don't know	16	16	16	19	16	20	10	13	20	17	13	16	15	19
Not applicable - I already volunteer/provide unpaid help for a non-relative	4	3	5	2	4	4	3	4	3	3	4	4	3	5
Not applicable - I used to volunteer but have stopped due to the coronavirus outbreak	4	3	5	4	3	5	9	3	6	5	3	4	4	4

**Thinking about the assistance you do or do not need for the following, which statement is most applicable to you?**

**Getting food**

I need help/support with this and am currently NOT getting it	4	5	3	3	4	3	6	3	5	5	6	4	4	2
I need help/support with this and am currently getting it	9	8	9	7	7	7	18	8	9	10	7	6	9	12
I don't need help/support with this	84	82	85	89	84	87	74	87	79	84	83	84	84	82
Don't know	4	5	3	2	5	2	3	2	6	2	4	6	3	4

**Getting medicine**

I need help/support with this and am currently NOT getting it	3	3	3	5	2	2	4	3	3	3	6	2	3	1
I need help/support with this and am currently getting it	8	8	8	4	6	9	15	5	11	7	10	6	7	11
I don't need help/support with this	85	84	86	88	86	87	77	89	79	87	80	85	86	84
Don't know	5	6	3	3	6	3	4	3	7	3	4	8	4	5

**Personal health and/or social care**

I need help/support with this and am currently NOT getting it	3	3	2	3	2	2	4	2	3	2	3	1	3	4
I need help/support with this and am currently getting it	5	5	5	6	5	3	7	3	7	5	2	5	6	5
I don't need help/support with this	88	86	89	88	86	92	86	92	82	91	89	87	87	84
Don't know	5	6	4	3	7	4	3	3	8	2	6	8	4	7

**Childcare**

I need help/support with this and am currently NOT getting it	2	2	3	0	4	1	1	3	2	3	4	1	3	2
I need help/support with this and am currently getting it	3	4	1	4	3	1	1	3	2	2	3	5	1	2
I don't need help/support with this	91	89	93	94	87	96	96	93	88	93	89	88	92	92

Sample Size: 1140 adults in London  
Fieldwork: 30th March - 2nd April 2020

	Gender		Age				Social Grade		London Region					
	Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
<b>1140</b>	561	579	123	605	236	176	673	467	221	150	202	350	217	
	1140	486	654	115	597	247	181	720	420	226	145	216	346	207

	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Don't know	4	5	3	2	6	2	3	2	7	2	4	6	4	4

**Mental health or counselling support**

I need help/support with this and am currently NOT getting it	9	8	10	12	11	6	6	10	9	7	15	9	7	10
I need help/support with this and am currently getting it	6	6	5	8	7	5	2	5	7	7	3	4	5	9
I don't need help/support with this	78	79	78	75	75	84	84	81	75	80	76	79	79	75
Don't know	7	7	7	5	8	5	8	5	10	6	6	8	9	6

**Advice (e.g. employment rights, benefits advice, impact of coronavirus)**

I need help/support with this and am currently NOT getting it	9	8	9	11	9	12	1	8	10	10	9	8	8	11
I need help/support with this and am currently getting it	8	9	8	8	11	5	3	8	9	11	7	9	7	8
I don't need help/support with this	76	74	77	77	70	77	92	81	68	76	78	75	77	70
Don't know	7	9	6	4	9	6	4	4	13	3	6	8	8	11

**Advice on staying active and healthy**

I need help/support with this and am currently NOT getting it	4	4	4	4	5	3	3	4	4	3	6	3	4	6
I need help/support with this and am currently getting it	6	6	5	2	8	4	5	6	5	6	6	7	4	8
I don't need help/support with this	85	84	87	91	81	90	88	86	83	87	85	83	88	80
Don't know	5	6	4	3	7	3	4	3	8	4	4	7	5	6

**Knowing what is on offer in my community**

I need help/support with this and am currently NOT getting it	8	7	9	6	9	7	5	7	8	9	8	8	6	10
I need help/support with this and am currently getting it	7	8	5	8	6	5	9	4	10	7	4	5	8	8
I don't need help/support with this	75	72	77	79	73	77	74	82	63	78	75	75	75	69
Don't know	11	13	9	7	11	11	12	6	18	6	13	12	11	13

**Social support, such as online or telephone befriending**

I need help/support with this and am currently NOT getting it	2	2	3	3	2	2	2	2	4	4	3	1	1	4
I need help/support with this and am currently getting it	4	5	3	1	5	2	5	3	5	4	2	5	4	4
I don't need help/support with this	88	87	89	90	85	94	91	92	83	88	91	86	89	87
Don't know	5	6	5	5	7	2	3	3	8	4	4	8	5	5

**Would you say your diet has got better or worse since the coronavirus lockdown has been in place, or has it stayed the same?**

Has got better	17	19	15	28	19	14	8	20	13	16	20	16	18	16
Has got worse	25	23	28	18	30	23	17	27	23	23	28	27	23	29
Has remained the same – my diet was good and still is	46	46	45	38	38	51	69	43	49	52	42	46	45	41
Has remained the same – my diet was bad and still is	6	4	7	8	4	7	6	4	7	5	2	4	8	8
Don't know	6	8	5	8	8	5	0	5	8	4	8	7	6	6

**Which of the following reasons, if any, best explain why your diet has got worse during the coronavirus outbreak? Please tick up to three.**

[Only asked to those who said their diet had got worse; n=311]

Eating more because of boredom	62	58	65	84	60	54	70	64	57	60	74	59	59	60
Eating more unhealthy food due to stress/anxiety	40	31	48	48	41	45	22	42	37	41	43	40	39	40
Lack of access to fresh fruit and vegetable	15	7	22	13	17	10	14	17	13	9	13	25	14	13
Lack of access to other types of food I usually eat	15	18	13	15	15	17	8	16	14	12	7	18	21	11
Reduction in income means I have less money for healthy food	14	16	13	11	17	13	6	9	23	25	9	11	17	8
Reduced appetite due to less physical activity	14	16	12	20	9	22	25	15	12	23	8	12	12	15
I can't get out to access more healthy food	13	13	13	0	14	10	23	14	12	10	15	18	5	21
The shops I can now access are more expensive	10	9	12	9	13	6	4	10	10	4	4	13	15	11
More reliance on takeaway food	8	9	7	16	9	1	9	9	7	8	10	12	9	2
Lack of access to fresh meat or fish	7	11	4	16	7	6	3	4	12	10	0	4	13	3
Food deliveries are more expensive	5	8	2	8	6	1	6	4	6	4	4	6	5	6
Lack of time	2	2	1	0	3	1	0	3	0	3	0	0	2	4
Other [see Tab 2]	5	7	4	0	5	10	2	7	3	6	3	8	4	7
None of the above	0	0	0	0	0	0	2	1	0	0	0	1	0	0
Don't know	2	4	1	0	2	2	6	0	5	0	4	1	0	8

Sample Size: 1140 adults in London  
Fieldwork: 30th March - 2nd April 2020

Total	Gender		Age				Social Grade		London Region				
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1140	561	579	123	605	236	176	673	467	221	150	202	350	217
1140	486	654	115	597	247	181	720	420	226	145	216	346	207
%	%	%	%	%	%	%	%	%	%	%	%	%	%

Are you doing more or less physical activity/exercise than usual since the coronavirus lockdown has been in place?

Much less than usual	29	31	28	18	33	26	29	29	30	28	33	27	28	34
A little less than usual	28	26	30	30	26	32	28	30	25	32	24	26	28	30
<b>TOTAL LESS</b>	<b>57</b>	<b>57</b>	<b>58</b>	<b>49</b>	<b>59</b>	<b>58</b>	<b>57</b>	<b>59</b>	<b>55</b>	<b>60</b>	<b>57</b>	<b>53</b>	<b>56</b>	<b>63</b>
The same as usual	19	20	19	14	15	27	27	19	20	20	16	24	20	13
A little more than usual	14	13	16	13	15	12	16	15	13	13	15	14	14	16
Much more than usual	6	7	5	20	6	3	0	6	5	6	7	3	7	6
<b>TOTAL MORE</b>	<b>20</b>	<b>20</b>	<b>21</b>	<b>33</b>	<b>21</b>	<b>15</b>	<b>16</b>	<b>21</b>	<b>19</b>	<b>18</b>	<b>22</b>	<b>17</b>	<b>22</b>	<b>22</b>
Don't know	3	4	3	5	5	1	0	2	6	2	5	6	3	1

Which of the following reasons, if any, best describe why you are doing less physical activity or exercise compared to before the restrictions around the coronavirus outbreak? Please tick up to three.

[Only asked to those doing less exercise than usual; n=665]

Reduced motivation to do exercise	39	37	41	42	40	35	38	39	38	43	39	37	42	30
No access to the gym	33	40	26	59	37	17	26	32	35	45	30	23	34	30
I am worried about going outside even to exercise	28	24	31	15	28	33	28	25	32	24	23	22	31	35
Concern about breaking government restrictions	17	20	15	13	18	19	18	16	20	17	12	15	21	18
Reduced / no access to parks	17	18	15	25	15	12	25	16	17	21	15	11	17	17
I am unable to go outside as I am in the 'at risk' category for coronavirus	12	12	11	0	10	12	25	9	16	13	11	12	10	14
I usually do a particular kind of sport that cannot be done alone	12	13	10	17	10	11	13	13	9	16	7	12	10	13
Less time due to additional family/work/volunteering commitments	9	7	11	6	13	6	1	11	6	7	14	9	12	3
I cannot buy exercise equipment online as it is sold out	5	7	3	10	7	1	0	6	4	9	10	4	2	2
Other [see Tab 3]	15	13	18	11	17	16	12	19	9	21	18	18	12	11
None of the above	3	3	3	0	2	7	2	2	5	2	2	4	4	0
Don't know	1	1	2	6	1	0	1	1	1	0	1	3	1	2

Would you say you have felt more or less lonely since the coronavirus lockdown has been in place, or has there been no real difference?

More lonely	31	30	33	34	35	24	28	32	31	31	31	34	29	34
Less lonely	6	6	5	14	5	6	1	6	4	4	8	4	6	7
No difference – I was lonely before and still am	12	12	11	11	12	11	12	10	14	10	9	13	14	10
No difference – I wasn't lonely before and still am not	45	44	45	34	39	56	57	46	42	47	49	39	45	44
Don't know	7	8	6	8	9	3	1	6	8	8	3	10	6	5

Are you the parent/ guardian of children of any of the following ages who live at home with you? (Please tick all that apply. If you do not have any children living at home with you, please tick the relevant "Not applicable" option)

0-4 years old	10	11	10	1	19	1	1	12	9	7	14	14	12	5
5-11 years old	11	11	11	0	19	4	1	12	10	5	11	12	13	13
12-16 years old	8	7	9	6	10	11	0	8	9	4	9	7	11	8
17-18 years old	4	3	5	6	2	9	0	3	4	4	4	4	4	3
Older than 18 years old	12	10	13	0	4	36	15	10	14	6	15	12	12	14
Not applicable - I do have children, but they do not live with at home with me	14	14	14	1	3	17	57	9	21	10	9	19	16	12
Not applicable - I do not have any children	53	56	50	89	58	38	28	58	46	69	50	46	46	55

How is your child's college or school delivering their education? If you have more than one child at school/college, please respond about your OLDEST child.

[Only asked to those with school aged children, e.g. 5-11 years old, 12-16 years old or 17-18 years old; n=221]

Online learning platform that the pupil logs on to	61	54	66	34	60	71	66	62	59	44	62	68	62	62
E-mails sent to you/your child, setting work	39	36	41	31	39	41	0	38	39	48	29	46	34	42

Sample Size: 1140 adults in London  
Fieldwork: 30th March - 2nd April 2020

	Gender		Age				Social Grade		London Region					
	Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
	1140	561	579	123	605	236	176	673	467	221	150	202	350	217
	1140	486	654	115	597	247	181	720	420	226	145	216	346	207
	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Take-home physical worksheets	20	15	23	0	24	11	0	19	21	16	19	14	22	25
Teachers using a live webcam to deliver lessons	13	21	7	51	8	20	36	14	12	12	9	7	17	17
Teachers using pre-recorded videos to deliver lessons	10	14	7	28	9	7	70	14	3	3	6	18	6	20
Phone calls	10	8	10	54	8	2	0	6	15	11	3	7	10	18
Other [see Tab 4]	4	3	5	0	5	2	0	5	3	4	4	2	5	3
No work has been provided	7	11	5	0	10	1	0	4	13	0	18	2	7	10
My child is still attending school	2	1	2	0	2	3	0	1	3	14	0	0	1	0
Don't know	2	2	2	0	1	3	0	2	1	4	0	4	1	0

Which, if any, of the following additional educational activities are you doing with your child? Please do not select any things that you would have used/done anyway, or activities your child's school/college is providing.

[Only asked to those with school aged children, e.g. 5-11 years old, 12-16 years old or 17-18 years old; n=221]

Teaching hands-on skills (e.g. cooking, sewing, gardening, DIY)	37	35	38	51	38	28	36	36	37	40	18	51	31	50
Creating your own homework or exercises for them to complete	35	42	29	34	40	17	36	36	32	36	28	46	37	22
Downloading resources for them to complete	28	32	25	24	31	18	70	37	15	31	26	25	30	28
Finding educational videos for them to watch	27	30	25	10	31	15	36	29	24	28	25	26	25	36
Setting tasks on educational websites (e.g. BBC Bitesize)	20	19	21	6	22	17	0	21	18	30	7	20	27	10
Setting tasks using a textbook	18	22	16	4	20	15	66	20	17	30	15	14	18	17
Hiring a tutor	3	6	1	0	2	7	36	5	0	7	0	5	3	4
Other [see Tab 5]	4	1	6	0	5	3	0	4	5	0	1	4	7	3
None of the above	29	23	34	21	26	47	0	30	29	34	38	29	29	19
Don't know	2	3	1	0	2	4	0	1	3	0	3	0	0	10

Which of the following, if any, would you want more of to help you support your child's learning?

[Only asked to those with school aged children, e.g. 5-11 years old, 12-16 years old or 17-18 years old; n=221]

Downloadable education resources tailored for parents/guardians	28	33	24	10	29	26	70	32	22	28	22	24	32	30
Live video tutorials with Q&A for parents/guardians on activities to do at home	25	36	17	14	28	20	36	25	26	19	30	15	29	29
Signposting to activities created by London's cultural organisations (e.g. museums, galleries and theatres)	16	21	12	24	14	16	70	19	12	20	9	19	19	7
Signposting to educational websites (e.g. BBC Bitesize)	19	21	18	10	21	13	100	23	13	23	10	21	20	24
Signposting to educational videos (e.g. educational YouTube channels)	22	30	16	30	23	16	36	25	18	30	10	17	34	4
Other [see Tab 6]	3	1	5	0	4	2	0	4	1	7	0	4	2	5
None of the above	10	13	8	39	6	18	0	11	8	24	19	3	6	9
Don't know	6	3	9	0	8	3	0	5	9	8	6	8	8	0
Not applicable – I don't really need any more support beyond what is already being provided	31	19	40	0	32	37	0	30	32	14	36	50	25	27

Has the coronavirus outbreak changed your employment situation?

No change, I wasn't employed and am still not employed	34	32	35	49	16	31	88	26	45	33	25	33	34	44
No change, I was and am still employed	39	40	39	25	53	39	4	49	25	42	43	43	38	30
Yes, I'm employed but my pay/hours have reduced	7	7	6	4	8	8	1	6	7	6	9	6	7	5
Yes, I'm being paid 80% of my salary under the government scheme, but not working (i.e. I've been furloughed)	10	9	10	13	11	11	1	10	9	8	6	9	12	11
Yes, I was employed and have now lost my job	5	6	4	4	6	5	1	5	5	4	12	4	4	4
Don't know	6	5	6	5	6	6	5	4	8	8	5	5	5	5

Sample Size: 1140 adults in London  
Fieldwork: 30th March - 2nd April 2020

Total	Gender		Age				Social Grade		London Region				
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1140	561	579	123	605	236	176	673	467	221	150	202	350	217
1140	486	654	115	597	247	181	720	420	226	145	216	346	207
%	%	%	%	%	%	%	%	%	%	%	%	%	%

Thinking about your current financial situation, could you, or could you not, sustain a drop in income of the following amounts for a 3 month period?

**20% reduction in income**

I could sustain a drop in my income by this amount for 3 months	56	60	53	46	61	57	46	67	41	57	55	60	54	57
I could not sustain a drop in my income by this amount 3 months	25	23	27	17	24	29	29	20	31	29	26	17	26	27
Don't know	19	17	21	37	15	15	25	13	28	14	19	23	20	16

**50% reduction in income**

I could sustain a drop in my income by this amount for 3 months	23	26	21	15	24	27	21	27	18	27	29	24	17	27
I could not sustain a drop in my income by this amount 3 months	58	57	59	47	60	62	53	59	56	57	51	56	64	56
Don't know	19	17	20	38	16	11	26	13	26	16	20	20	19	18

**75% reduction in income**

I could sustain a drop in my income by this amount for 3 months	13	15	11	6	11	19	15	15	10	13	15	12	11	16
I could not sustain a drop in my income by this amount 3 months	70	70	70	60	75	71	59	74	65	73	68	69	72	67
Don't know	17	15	19	34	13	10	26	11	25	14	18	18	17	17

Are you finding it easier or more difficult to pay your [mortgage payments; rent and mortgage payments; rent] at the moment, or is there no real difference?

[Only asked to those who own their home with a mortgage, part-own, or rent their home; n=743]

A lot easier	1	1	1	0	1	0	0	1	1	1	1	0	1	2
Slightly easier	4	4	3	7	5	1	2	6	0	4	5	4	3	3
<b>TOTAL EASIER</b>	<b>4</b>	<b>5</b>	<b>4</b>	<b>7</b>	<b>6</b>	<b>1</b>	<b>2</b>	<b>7</b>	<b>1</b>	<b>5</b>	<b>6</b>	<b>4</b>	<b>4</b>	<b>5</b>
Slightly more difficult	16	16	16	25	17	15	10	16	18	20	11	13	16	19
A lot more difficult	14	14	14	19	15	16	3	12	17	17	15	7	14	18
<b>TOTAL MORE DIFFICULT</b>	<b>31</b>	<b>30</b>	<b>31</b>	<b>44</b>	<b>31</b>	<b>32</b>	<b>13</b>	<b>28</b>	<b>35</b>	<b>38</b>	<b>27</b>	<b>20</b>	<b>30</b>	<b>37</b>
No real difference	62	61	64	41	60	66	85	63	62	57	65	73	62	58
Don't know	2	3	2	8	3	1	0	2	3	1	2	3	4	1

## YouGov / Mayor of London Survey Results

Sample Size: 1257 adults in London  
Fieldwork: 27th - 30th April 2020

Total	Gender		Age				Social Grade		London Region				
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1257	618	639	136	667	260	194	742	515	251	178	235	380	214
1257	511	746	128	688	249	192	862	395	265	186	237	353	216
%	%	%	%	%	%	%	%	%	%	%	%	%	%

You said that you would use public transport less that you did before the lockdown. Which forms of transport, if any, would you use instead?

[To those who said they'd use public transport less than before coronavirus; n=505]

Walking	50	45	55	44	46	61	53	55	44	65	49	55	42	44
Car	41	42	40	27	35	48	64	40	42	29	44	59	34	51
Cycling	17	21	13	14	21	16	7	23	8	21	14	17	17	16
Jogging (i.e. to commute, rather than for leisure)	8	7	9	7	12	5	0	11	3	14	5	6	9	4
Private hire vehicle (i.e. Uber, Addison Lee)	7	5	7	10	6	6	6	8	5	9	6	10	5	5
Black cab / taxi	5	2	7	3	4	5	9	5	4	7	5	6	2	7
Motorbike / Moped	3	6	0	15	1	3	0	4	1	0	1	3	7	0
Scooter	2	2	2	0	3	1	0	0	4	1	0	3	4	1
None of the above – I would just travel less	17	16	18	16	17	18	17	14	20	15	25	13	13	22
Don't know	2	2	3	3	4	1	0	1	4	1	0	2	4	5



Sample Size: 1140 adults in London  
Fieldwork: 30th March - 2nd April 2020

Total	Gender		Age				Social Grade		London Region				
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1140	561	579	123	605	236	176	673	467	221	150	202	350	217
1140	486	654	115	597	247	181	720	420	226	145	216	346	207
%	%	%	%	%	%	%	%	%	%	%	%	%	%

Would you feel safer or less safe wearing a face covering or mask when in public places at the moment, or would it make no difference?

Much safer	13	13	12	6	13	12	15	12	14	10	11	9	16	13
A little safer	31	29	33	33	30	29	37	34	28	35	35	36	25	30
<b>TOTAL SAFER</b>	<b>44</b>	<b>42</b>	<b>45</b>	<b>39</b>	<b>44</b>	<b>41</b>	<b>52</b>	<b>45</b>	<b>42</b>	<b>45</b>	<b>46</b>	<b>45</b>	<b>42</b>	<b>43</b>
No difference	45	46	43	44	43	51	43	48	41	48	46	37	45	49
A little less safe	1	1	1	1	1	2	1	1	2	3	1	2	1	0
Much less safe	2	2	2	1	2	3	1	1	4	1	0	5	3	0
<b>TOTAL LESS SAFE</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>2</b>	<b>3</b>	<b>5</b>	<b>3</b>	<b>2</b>	<b>5</b>	<b>4</b>	<b>1</b>	<b>6</b>	<b>4</b>	<b>1</b>
Don't know	8	8	8	15	10	3	3	5	12	4	7	11	9	7

Thinking about face coverings and masks in relation coronavirus, which of the following comes closest to your view?

Face coverings or masks are mostly effective at protecting the wearer from catching coronavirus	6	7	5	4	7	6	4	7	5	6	10	2	6	6
Face coverings or masks are mostly effective at protecting others nearby from catching coronavirus	43	41	45	40	43	43	43	50	32	46	42	44	42	39
Face coverings or masks are mostly effective at protecting both the wearer and others nearby from catching coronavirus	23	22	24	22	21	26	26	20	27	22	18	23	22	30
Face coverings or masks are not effective at protecting either the wearer, or those nearby from catching coronavirus	14	14	14	12	13	13	21	13	16	16	17	15	13	10
Don't know	14	17	12	22	16	12	6	10	20	10	12	16	17	14

Are you, or are you not, currently wearing any of the following types of face coverings or masks when outside the house? Please tick all that apply.

Surgical or medical style face mask	16	18	15	11	17	17	16	16	17	15	12	13	19	21
Dust mask, such as those used for doing DIY	8	7	8	2	9	6	9	8	7	6	8	11	6	9
Homemade face covering/mask	7	8	7	10	7	5	8	9	5	5	7	9	8	8
Improvised face covering, such as a scarf or bandana over your mouth and nose	8	5	11	3	7	12	9	9	7	10	5	6	6	13
Any other face covering	3	3	4	1	5	2	2	4	2	4	3	1	3	6
<b>WEAR AT LEAST ONE</b>	<b>36</b>	<b>33</b>	<b>39</b>	<b>23</b>	<b>37</b>	<b>35</b>	<b>41</b>	<b>37</b>	<b>34</b>	<b>34</b>	<b>30</b>	<b>36</b>	<b>37</b>	<b>42</b>
I am not using a face covering when outside the house	55	58	52	53	53	62	53	59	49	60	63	52	55	45
Don't know	9	10	9	24	10	3	7	4	17	7	7	12	9	14

In which of the following situations do you currently wear a face covering or mask? Please tick all that apply.

[To those who wear some sort of face mask/covering; n=441]

When out shopping for essentials	78	76	80	52	81	77	81	79	77	80	82	79	81	68
When I am not able to maintain a 2-metre 'social distance' from others	40	40	39	22	46	35	35	37	44	34	40	54	42	27
When walking along the street	38	40	36	42	40	37	30	38	38	51	45	24	41	29
When using public transport	29	33	25	25	27	40	20	28	29	29	35	33	19	36
When exercising outside my home	15	18	12	12	16	16	11	17	12	13	20	18	10	18
At home	2	3	1	10	1	3	0	2	3	1	1	2	3	3
Other (see Tab 1)	5	3	6	5	4	5	7	4	7	3	3	2	10	3

Which of the following best applies to you?

[To those who wear some sort of face mask/covering; n=441]

I have a disposable face covering that I throw away after every use	24	27	22	35	24	24	22	20	30	25	28	17	27	22
I wash my face covering every time I use it	31	27	35	41	26	39	35	31	32	29	24	33	34	30
I wash my face covering every other time I use it	11	13	9	13	13	8	8	9	14	8	11	16	7	16
I wash my face covering after every 3-5 uses	12	14	11	3	15	10	9	15	8	17	10	3	14	15
I wash my face mask less frequently	9	9	8	0	10	6	11	11	5	4	16	17	6	4
I don't wash my face covering at all	9	9	10	5	11	8	9	10	8	10	10	11	7	11
Don't know	4	2	5	2	2	5	6	4	2	6	2	3	5	2

Total	Gender		Age				Social Grade		London Region				
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1140	561	579	123	605	236	176	673	467	221	150	202	350	217
1140	486	654	115	597	247	181	720	420	226	145	216	346	207

**How often should you wash face coverings?**

	%	%	%	%	%	%	%	%	%	%	%	%	%	
Face coverings/masks don't need to be washed very regularly, if at all	3	5	1	8	2	1	1	3	2	1	3	2	3	4
Face coverings/masks should be washed about once a week	6	7	5	6	8	3	3	8	4	11	7	5	4	5
Face coverings/masks should be washed about once a day	15	15	14	13	16	14	11	15	14	14	10	19	16	14
Face coverings/masks should be washed after every use	52	40	64	49	47	61	61	52	52	59	52	50	49	51
Don't know	25	33	16	24	26	22	24	23	27	16	28	24	29	26

**Which of the following, if any, are the biggest barriers to you using a face covering or mask?**

Please tick up to three.

[To those not wearing any face mask/covering; n=750]

There isn't strong evidence that they are effective	45	39	51	47	41	47	53	48	40	47	38	45	42	55
I wouldn't want to use up masks that are needed by key workers	38	29	48	49	37	37	37	44	29	48	34	42	31	39
I just don't want to wear one	18	22	13	26	18	15	15	17	18	16	12	22	18	19
I would find it too uncomfortable covering my face in this way	17	15	19	23	17	16	15	13	24	17	17	12	22	14
I don't go out and about much, so it's not that important for me	16	16	17	18	15	13	25	18	14	16	14	10	21	17
I wouldn't know where to get one, or how to make one	15	16	15	20	15	12	17	17	12	16	16	16	17	10
Cloth face coverings are not hygienic	10	9	12	5	12	13	6	12	8	14	9	14	10	3
I am not going out at all, so it's not important for me	7	8	5	12	6	1	12	7	6	8	6	8	7	3
The only type of face covering I want to wear is a surgical face mask	5	5	4	2	4	4	7	4	5	4	8	5	2	8
I wouldn't be able to afford one	4	5	4	7	3	8	1	1	9	3	7	2	5	5
I have difficulty breathing, so wouldn't want to cover my mouth and nose	3	2	5	3	3	4	4	2	5	2	3	5	4	1
I wouldn't know how to wear a face covering like this	2	1	3	1	3	2	0	1	4	2	0	2	4	2
I don't really know what a face covering is, or what it does	1	1	1	2	1	1	1	1	1	2	1	1	1	2
I am not able to put on and take off a face covering myself	0	0	0	0	0	1	0	0	1	1	0	0	0	0
Other (see Tab 2)	8	7	9	6	9	7	6	8	7	10	8	6	9	6
None of the above	7	8	6	3	8	9	2	6	8	7	13	8	4	6
Don't know	3	4	2	4	3	2	4	3	3	0	6	4	3	1

**Since the lockdown in London began due to coronavirus, would you say you have personally noticed the air quality get better or worse, or is it no different?**

Air quality is much better	27	25	29	14	25	33	35	27	27	27	25	26	29	28
Air quality is slightly better	28	30	26	32	29	23	27	31	24	33	31	29	23	27
<b>TOTAL BETTER</b>	<b>55</b>	<b>55</b>	<b>55</b>	<b>46</b>	<b>55</b>	<b>55</b>	<b>63</b>	<b>58</b>	<b>51</b>	<b>59</b>	<b>56</b>	<b>55</b>	<b>52</b>	<b>55</b>
I haven't noticed any difference	32	33	32	33	30	38	32	33	31	26	32	31	36	35
Air quality is slightly worse	0	1	0	1	0	1	0	0	1	1	1	0	0	0
Air quality is much worse	1	1	1	1	1	0	0	0	2	0	0	0	2	0
<b>TOTAL WORSE</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>0</b>
Don't know	11	11	12	18	14	6	5	9	15	14	12	13	9	10

**Since the lockdown began in London, have you used/visited your local green spaces (e.g. parks) more or less often now than before the coronavirus outbreak, or has there been no difference?**

Much more often now	12	11	13	7	14	9	11	14	9	13	8	14	12	11
A little more often now	16	15	17	22	18	12	10	21	9	23	12	18	16	10
<b>TOTAL MORE OFTEN NOW</b>	<b>28</b>	<b>26</b>	<b>30</b>	<b>29</b>	<b>32</b>	<b>22</b>	<b>20</b>	<b>35</b>	<b>18</b>	<b>36</b>	<b>21</b>	<b>32</b>	<b>28</b>	<b>21</b>
A little less often now	7	8	5	5	8	4	5	7	5	7	8	8	5	5
A lot less often now	21	20	22	21	20	25	20	21	22	23	18	16	22	26
<b>TOTAL LESS OFTEN NOW</b>	<b>28</b>	<b>28</b>	<b>27</b>	<b>27</b>	<b>28</b>	<b>29</b>	<b>25</b>	<b>28</b>	<b>27</b>	<b>31</b>	<b>26</b>	<b>24</b>	<b>27</b>	<b>31</b>
No difference – I use/visit local green spaces the same amount	18	20	17	10	16	26	21	20	15	14	24	19	17	19

Sample Size: 1140 adults in London  
 Fieldwork: 30th March - 2nd April 2020

	Gender		Age				Social Grade		London Region				
Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
<b>1140</b>	561	579	123	605	236	176	673	467	221	150	202	350	217
1140	486	654	115	597	247	181	720	420	226	145	216	346	207

no difference – I still don't use/visit local green spaces  
 Don't know

%	%	%	%	%	%	%	%	%	%	%	%	%	%
<b>19</b>	17	21	21	14	20	32	12	29	12	24	16	22	20
<b>7</b>	9	6	13	10	3	2	5	11	8	5	10	6	8

Since the lockdown began in London, would you say you value your local green spaces more, less or about the same as before the coronavirus outbreak?

I value my local green spaces more than before	<b>43</b>	38	48	40	46	42	40	49	35	51	43	37	39	49
I value my local green spaces about the same than before	<b>42</b>	44	40	33	36	53	53	40	44	33	46	45	44	41
I value my local green spaces less than before	<b>3</b>	4	2	2	5	0	1	2	5	1	1	5	5	2
Don't know	<b>12</b>	14	10	24	13	5	6	8	16	15	10	14	11	8