

YouGov / Mayor of London Survey Results

Sample Size: 1140 adults in London
Fieldwork: 30th March - 2nd April 2020

Total	Gender		Age				Social Grade		London Region				
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1140	561	579	123	605	236	176	673	467	221	150	202	350	217
1140	486	654	115	597	247	181	720	420	226	145	216	346	207
%	%	%	%	%	%	%	%	%	%	%	%	%	%

Coronavirus Tracker

Before taking this survey, had you or had you not changed your behaviour at all in response to the outbreak of the Coronavirus (COVID-19)?

I have	83	82	85	74	82	91	85	86	79	85	81	90	80	82
I have not	12	12	11	14	12	8	14	11	13	10	14	6	14	13
Don't know	5	6	4	12	6	2	1	3	8	5	5	5	6	5

Are you currently doing any of the following?

I'm self-isolating because I or a member of my household has coronavirus symptoms (staying at home, avoiding other people, other people bring you supplies)	5	4	6	7	5	6	2	6	4	4	5	5	7	4
I'm self-isolating because I am in a category of people more vulnerable to coronavirus	15	14	17	6	9	17	42	13	19	11	14	16	17	17
I'm carrying out social distancing (staying at home except for collecting essential supplies, exercise once a day, a medical need, or going to work as it cannot be done from home)	71	68	73	70	76	71	53	75	64	76	70	71	67	71
I'm reducing my contact with other people, but not completely social distancing	3	5	1	2	4	4	1	3	4	4	5	2	3	3
I'm carrying on as normal	2	3	1	2	3	1	2	1	4	2	3	4	2	1
Don't know	4	5	2	12	4	1	1	2	5	3	4	2	4	4

Please look at the list of activities below and, for each one, say whether you have reduced how much you are doing it. If you did not do that activity anyway (for example, if you were not in work) then please tick "Not applicable" for that line.

Seeing friends

I am still doing this as much as usual	1	2	1	2	2	0	0	1	1	1	2	1	2	0
I am still doing this, but have cut it down a little	1	2	0	6	1	0	0	1	1	3	2	0	1	1
I am still doing this, but have cut it down a lot	4	4	3	8	3	3	2	4	3	3	2	4	3	5
I have stopped doing this entirely	86	82	90	72	85	91	92	89	82	86	88	86	85	86
Not applicable, I did not do this anyway	8	8	7	11	8	6	6	4	13	7	5	8	9	8

Going to your place of work

I am still doing this as much as usual	8	9	7	4	9	10	2	6	9	7	8	9	7	7
I am still doing this, but have cut it down a little	3	5	1	2	4	2	0	3	3	5	3	2	2	3
I am still doing this, but have cut it down a lot	7	9	5	8	9	6	0	7	6	5	8	10	4	8
I have stopped doing this entirely	50	49	50	60	60	43	17	57	38	58	52	42	51	44
Not applicable, I did not do this anyway	33	29	37	26	19	38	81	26	43	24	29	37	36	39

Using public transport

I am still doing this as much as usual	3	3	2	1	4	2	1	2	3	3	3	4	2	2
I am still doing this, but have cut it down a little	3	4	1	7	2	1	1	3	3	3	6	1	2	3
I am still doing this, but have cut it down a lot	12	15	10	7	12	16	12	10	15	17	11	11	12	11
I have stopped doing this entirely	69	65	73	68	71	65	70	76	60	70	68	74	67	69
Not applicable, I did not do this anyway	13	14	13	16	11	16	16	10	19	7	13	12	18	16

In a previous question you said you were still travelling to a place of work to some degree. What is the main reason for this?

[Only asked to those who were still travelling to their place of work; n=189]

I'm a key worker and cannot work from home to do my job	58	50	70	41	56	66	84	56	60	51	58	60	63	54
I'm not a key worker, but I cannot work from home to do my job	17	19	15	16	15	26	0	17	18	18	7	21	16	23
I could work from home, but my employer says I have to travel to a place of work	7	8	4	0	10	0	0	10	3	11	6	7	5	6
I could work from home, but I do not want to	2	2	1	3	2	0	0	1	2	1	2	0	5	0

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Total	Gender		Age				Social Grade		London Region					
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West	
1140	561	579	123	605	236	176	673	467	221	150	202	350	217	
1140	486	654	115	597	247	181	720	420	226	145	216	346	207	
	%	%	%	%	%	%	%	%	%	%	%	%	%	
Other	10	11	8	20	9	8	16	12	7	10	10	7	9	13
Don't know	7	10	2	20	7	0	0	4	10	9	18	5	3	3

Which of the following best describes where you are living during the coronavirus outbreak?

My usual living place	89	87	91	73	87	98	96	89	90	84	89	94	90	89
Moved temporarily into different accommodation to allow myself to self-isolate	1	1	1	1	2	0	0	2	1	2	1	0	2	1
Moved to live with parents/family/carers/friends but still in London	2	3	2	7	3	1	1	3	2	3	3	2	1	4
Moved to live with parents/family/carers/friends outside of London	3	3	3	8	4	0	1	4	2	6	2	1	4	1
Other (see Tab 1)	1	1	1	0	1	1	2	1	1	1	2	0	0	1
Don't know	3	5	2	12	4	1	0	2	5	4	4	2	4	3

Have you or have you not done any of the following specifically to protect yourself from the Coronavirus (COVID-19)?

Please do not select any things that you would have done anyway, or did for other reasons that were not related to the Coronavirus.

[Only asked to those that said they *have* changed their behaviour in response to Coronavirus; n=971]

Reduced my use of public transport

I have done this	91	90	92	96	92	87	92	94	88	94	91	89	93	89
I have not done this	6	7	5	2	7	8	4	5	8	5	5	10	5	6
Don't know	3	2	3	2	1	4	4	1	4	1	4	1	2	5

Reduced the amount I go to restaurants

I have done this	92	89	95	93	93	90	94	94	90	93	93	91	92	93
I have not done this	5	7	3	5	5	5	2	4	7	4	5	7	4	4
Don't know	3	4	2	2	2	5	5	3	3	3	2	2	4	2

Reduced the amount I go to shops

I have done this	93	90	96	82	94	95	97	94	92	90	96	96	92	94
I have not done this	6	8	4	18	5	5	3	6	7	10	4	4	6	6
Don't know	1	2	0	0	2	0	0	1	1	0	0	1	2	1

Increased my use of online shopping

I have done this	38	33	42	42	37	35	39	40	34	39	37	33	37	42
I have not done this	60	64	57	57	60	64	58	58	64	59	61	65	61	56
Don't know	2	3	1	1	2	1	3	2	3	2	2	1	3	2

Reduced the amount I go to cultural sites (e.g. museums, galleries, theatre etc.)

I have done this	89	87	92	96	89	88	88	91	86	93	93	88	86	89
I have not done this	7	8	6	4	9	8	5	6	9	4	6	11	8	7
Don't know	3	5	2	0	3	4	7	2	5	2	2	2	6	4

Avoided crowded public places

I have done this	96	95	98	91	96	96	99	96	96	95	99	97	95	97
I have not done this	3	5	2	9	3	3	1	3	3	4	1	3	4	3
Don't know	1	1	0	0	1	1	0	1	0	1	0	0	1	0

Wear a face mask when in public places

I have done this	19	19	19	22	19	18	19	19	19	18	20	13	19	27
I have not done this	79	79	80	75	80	81	77	79	79	80	78	85	80	73
Don't know	2	2	1	3	1	0	4	1	2	2	2	2	1	1

Stopped going into work

I have done this	69	71	68	81	74	60	59	73	64	75	66	62	73	67
I have not done this	22	22	21	15	20	28	21	19	26	18	24	31	17	23
Don't know	9	7	11	5	5	12	20	8	10	7	10	7	11	10

Improve personal hygiene (e.g. washing hands more frequently, using hand sanitiser)

I have done this	94	93	95	94	93	95	95	94	94	93	97	93	95	93
I have not done this	5	6	4	5	5	4	5	5	6	5	1	6	5	7
Don't know	1	1	1	1	1	1	0	2	0	2	2	1	1	0

Changed my travel plans to go outside the UK (e.g. for work or a holiday)

	Gender		Age				Social Grade		London Region					
	Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
	1140	561	579	123	605	236	176	673	467	221	150	202	350	217
	1140	486	654	115	597	247	181	720	420	226	145	216	346	207
	%	%	%	%	%	%	%	%	%	%	%	%	%	%
I have done this	62	61	63	62	65	58	60	63	61	69	60	58	57	69
I have not done this	31	33	29	33	30	30	32	30	32	25	34	39	34	22
Don't know	7	6	8	4	5	11	8	7	7	6	6	4	9	8
Self-isolated (where you stay at home and avoid going near other people)														
I have done this	79	74	82	77	79	74	82	78	79	81	77	77	79	78
I have not done this	20	23	16	22	19	22	16	20	18	18	20	23	18	20
Don't know	2	3	1	1	2	3	1	2	2	1	2	1	3	2
Stockpiled food or medication														
I have done this	24	26	23	33	26	19	19	27	20	23	30	15	27	27
I have not done this	75	73	76	65	73	80	80	72	79	74	69	85	72	71
Don't know	1	1	1	2	1	1	1	1	1	2	1	0	1	2
Increased cleaning of my possessions / home / surroundings														
I have done this	69	64	73	65	68	69	70	65	74	68	76	59	70	72
I have not done this	30	34	25	31	30	29	29	33	24	30	22	41	28	27
Don't know	2	2	2	4	2	2	1	2	2	2	3	0	3	1
Postponed a major financial decision														
I have done this	33	34	33	30	37	27	30	34	31	32	40	27	29	43
I have not done this	60	61	59	66	56	66	60	59	61	60	51	70	63	52
Don't know	7	5	8	4	6	7	9	6	7	8	9	3	8	5
Have you or have you not done any of the following specifically to protect yourself from the Coronavirus (COVID-19)?														
Please do not select any things that you would have done anyway, or did for other reasons that were not related to the Coronavirus.														
AMONGST ALL RESPONDENTS														
Reduced my use of public transport														
I have done this	76	74	78	71	75	79	78	81	69	79	73	80	75	73
I have not done this	5	6	4	2	5	8	3	4	6	4	4	9	4	5
Don't know	2	2	2	2	1	4	3	1	3	1	3	1	2	4
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18
Reduced the amount I go to restaurants														
I have done this	77	73	81	69	76	82	79	81	71	78	75	82	74	77
I have not done this	4	6	2	4	4	5	1	3	5	4	4	6	3	3
Don't know	2	3	2	2	1	4	4	2	3	3	1	2	3	2
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18
Reduced the amount I go to shops														
I have done this	78	74	81	61	76	86	82	81	73	76	77	86	74	77
I have not done this	5	6	3	14	4	5	3	5	5	8	3	3	5	5
Don't know	1	1	0	0	1	0	0	0	1	0	0	1	2	1
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18
Increased my use of online shopping														
I have done this	31	27	35	31	30	32	33	35	27	33	30	30	30	35
I have not done this	50	52	48	42	49	58	49	50	50	50	49	59	49	46
Don't know	2	2	1	1	2	1	3	1	2	2	2	1	2	1
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18
Reduced the amount I go to cultural sites (e.g. museums, galleries, theatre etc.)														
I have done this	74	71	77	72	72	80	75	79	67	79	75	79	69	73
I have not done this	6	7	5	3	7	7	4	5	7	4	5	9	7	6
Don't know	3	4	2	0	2	4	6	2	4	2	1	2	4	3
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18
Avoided crowded public places														
I have done this	80	77	83	68	78	88	84	83	76	80	80	87	76	80
I have not done this	3	4	2	7	3	3	1	3	3	4	1	3	3	2
Don't know	0	1	0	0	1	1	0	1	0	1	0	0	1	0
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18
Wear a face mask when in public places														
I have done this	16	16	16	17	16	17	16	17	15	15	17	12	15	22

	Gender		Age				Social Grade		London Region					
	Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1140	561	579	123	605	236	176	673	467	221	150	202	350	217	
	486	654	115	597	247	181	720	420	226	145	216	346	207	
	%	%	%	%	%	%	%	%	%	%	%	%	%	
I have not done this	66	64	67	56	65	74	66	69	62	68	63	76	64	60
Don't know	1	2	1	2	1	0	3	1	1	2	1	2	1	0
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18
Stopped going into work														
I have done this	58	58	57	60	61	55	50	63	50	63	53	56	59	55
I have not done this	18	18	18	11	17	25	18	16	20	15	19	27	13	19
Don't know	8	6	9	3	4	11	17	7	8	6	8	7	9	8
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18
Improve personal hygiene (e.g. washing hands more frequently, using hand sanitiser)														
I have done this	78	76	80	70	76	86	80	81	74	78	78	83	76	76
I have not done this	4	5	4	4	4	4	4	4	4	4	1	6	4	5
Don't know	1	1	1	1	1	1	0	1	0	2	1	1	1	0
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18
Changed my travel plans to go outside the UK (e.g. for work or a holiday)														
I have done this	52	50	53	46	53	53	51	55	48	58	48	52	46	57
I have not done this	26	27	25	25	25	28	27	26	25	21	27	35	28	18
Don't know	6	5	6	3	4	10	7	6	6	5	5	3	7	7
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18
Self-isolated (where you stay at home and avoid going near other people)														
I have done this	65	61	70	57	65	67	70	67	62	68	62	69	64	64
I have not done this	16	19	14	16	16	20	14	18	14	15	16	20	15	17
Don't know	2	2	1	1	1	3	1	1	2	1	2	1	2	2
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18
Stockpiled food or medication														
I have done this	20	21	19	25	21	17	16	23	16	20	24	13	21	22
I have not done this	62	60	64	48	59	73	67	62	62	63	56	76	58	58
Don't know	1	1	1	1	1	1	1	1	1	2	1	0	1	1
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18
Increased cleaning of my possessions / home / surroundings														
I have done this	57	52	62	49	56	63	60	56	58	58	61	53	56	59
I have not done this	25	28	21	23	24	27	24	29	19	25	17	36	22	22
Don't know	1	1	2	3	2	1	1	1	2	2	2	0	2	1
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18
Postponed a major financial decision														
I have done this	28	27	28	22	30	25	26	30	25	27	33	24	23	35
I have not done this	50	50	50	49	46	60	51	51	48	51	41	63	51	43
Don't know	6	4	7	3	5	6	8	5	6	7	7	3	7	4
Not asked	17	18	15	26	18	9	15	14	21	15	19	10	20	18
Would you say you do, or do not, have enough information about the Coronavirus?														
I do have enough information	76	76	77	65	76	79	84	80	71	80	68	75	79	76
I do not have enough information	15	14	15	20	15	15	10	14	16	12	19	15	13	15
Don't know	9	10	7	15	9	7	5	6	13	8	13	10	7	9
What more information do you think you need to help protect yourself and others from the Coronavirus?														
<i>[Only asked to those who said they did not have enough information about Coronavirus; n=165]</i>														
What to do if I think I might have the Coronavirus	40	46	34	34	43	49	12	37	42	46	46	42	33	36
What to do to reduce my risk of catching the Coronavirus	34	33	35	35	33	33	40	26	44	34	46	30	31	32
What the symptoms of the Coronavirus are	33	38	28	20	34	42	29	27	40	47	34	20	33	32
How to prevent the spreading of the Coronavirus	23	21	25	14	25	33	7	22	24	32	14	18	24	25
How to self-isolate	12	12	12	13	14	10	4	11	13	15	10	10	13	11
Other (see Tab 2)	23	18	28	31	21	21	32	27	18	9	39	26	18	28
Don't know	10	15	6	13	9	9	11	11	9	12	0	14	17	3

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	%	%	%	%	%	%	%	%	%	%	%	%	%

How easy or difficult would you say it is for you to do any of the following?

Work away from my usual place of work (e.g. working at home)

Very easy to do	18	19	18	15	24	16	4	24	9	22	19	13	19	17
Fairly easy to do	18	20	16	20	25	11	2	24	9	24	20	19	15	14
TOTAL EASY	36	38	34	35	49	27	6	49	18	46	39	32	35	31
Fairly difficult to do	6	5	7	7	7	5	1	7	4	7	5	5	6	7
Very difficult to do	4	6	2	7	4	5	1	4	5	2	8	5	4	4
TOTAL DIFFICULT	10	11	9	14	11	11	2	11	9	9	12	10	9	11
This wouldn't be possible for me to do	10	8	11	12	11	12	3	8	13	10	13	9	11	8
This is not applicable to me	39	35	43	27	23	50	89	28	55	30	31	47	40	45
Don't know	4	7	2	12	5	1	1	4	5	5	4	3	5	5

Look after my children if schools were closed

Very easy to do	7	8	6	1	9	8	3	9	4	4	10	7	8	6
Fairly easy to do	10	10	10	5	15	7	1	11	9	7	9	12	12	9
TOTAL EASY	17	18	17	6	24	15	4	20	13	11	19	19	20	15
Fairly difficult to do	3	3	4	0	5	2	0	4	3	4	4	1	3	3
Very difficult to do	3	4	1	3	4	0	0	2	3	1	5	4	2	2
TOTAL DIFFICULT	6	7	5	3	9	2	0	6	6	5	9	6	5	6
This wouldn't be possible for me to do	1	1	1	2	1	1	1	1	1	0	4	1	0	2
This is not applicable to me	71	67	75	77	59	81	95	69	74	80	64	70	68	73
Don't know	5	8	3	13	6	1	1	4	6	4	4	5	7	5

Take sick leave from work for a few days

Very easy to do	21	21	22	18	28	17	5	27	13	22	24	24	19	18
Fairly easy to do	20	21	18	23	26	17	1	25	13	24	23	20	17	17
TOTAL EASY	41	42	40	40	54	34	6	51	26	46	47	44	37	35
Fairly difficult to do	5	6	4	6	6	4	1	6	4	7	5	2	5	5
Very difficult to do	4	5	3	5	5	4	0	4	5	4	6	4	4	5
TOTAL DIFFICULT	9	11	7	12	12	8	1	10	9	11	11	6	9	10
This wouldn't be possible for me to do	3	3	4	2	4	4	1	3	4	4	4	3	3	3
This is not applicable to me	40	35	45	30	23	52	91	31	54	31	31	43	44	47
Don't know	6	9	4	15	7	3	1	6	7	8	6	3	8	5

Take sick leave from work for a few weeks

Very easy to do	13	14	11	6	17	12	2	16	8	11	13	13	14	11
Fairly easy to do	19	19	19	17	26	14	2	24	13	26	20	21	14	18
TOTAL EASY	32	33	30	23	43	26	4	39	20	37	33	33	28	29
Fairly difficult to do	10	12	9	15	13	6	3	11	10	13	17	7	9	9
Very difficult to do	6	6	7	8	8	7	0	8	4	6	8	7	7	5
TOTAL DIFFICULT	17	19	15	22	21	13	3	19	14	19	25	13	16	14
This wouldn't be possible for me to do	4	4	4	5	4	6	1	4	4	2	5	5	3	5
This is not applicable to me	40	35	44	34	23	49	92	30	53	33	31	44	43	45
Don't know	8	9	6	16	9	6	1	7	8	10	6	5	10	7

Self-isolate – i.e. not leave my home for a period of about two weeks, except for medical care

Very easy to do	27	25	29	19	23	33	40	26	28	22	26	28	28	30
Fairly easy to do	40	38	41	42	41	37	37	43	34	46	39	40	39	35
TOTAL EASY	67	63	70	60	64	71	77	69	63	67	66	68	67	65
Fairly difficult to do	15	14	15	14	17	14	10	16	13	15	16	15	12	17
Very difficult to do	8	8	7	11	8	7	5	7	8	7	9	9	8	5
TOTAL DIFFICULT	22	22	22	25	25	20	15	23	22	22	25	24	20	22
This wouldn't be possible for me to do	3	4	2	2	3	4	4	2	5	3	2	1	3	7
This is not applicable to me	3	3	3	1	3	3	3	2	4	2	4	3	3	3
Don't know	5	8	2	12	5	3	2	3	7	6	3	4	7	3

Maintain a two-metre distance from others in all settings over a two week period

Very easy to do	25	23	28	13	20	34	41	24	27	20	22	29	25	29
Fairly easy to do	38	39	37	31	39	41	37	40	35	43	38	40	36	35
TOTAL EASY	63	62	65	44	59	75	78	64	62	64	60	69	61	65
Fairly difficult to do	19	20	18	27	21	16	8	20	16	21	21	14	18	20
Very difficult to do	7	6	8	10	8	3	4	6	7	6	7	9	6	6
TOTAL DIFFICULT	25	25	25	36	29	19	11	27	23	27	28	23	25	25
This wouldn't be possible for me to do	4	4	5	5	5	4	2	3	5	3	5	5	5	4
This is not applicable to me	3	3	3	1	2	1	8	2	4	3	1	1	4	3
Don't know	4	6	2	14	5	1	1	3	6	4	6	3	6	4

Total	Gender		Age				Social Grade		London Region				
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1140	561	579	123	605	236	176	673	467	221	150	202	350	217
1140	486	654	115	597	247	181	720	420	226	145	216	346	207
	%	%	%	%	%	%	%	%	%	%	%	%	%

Which of the following, if any, would be barriers to you working away from your usual place of work (e.g. working at home)?

[Asked only to those in full time work; n=532]

There are no real barriers to me working from home/away from my usual place of work	43	39	47	36	44	39	43	52	19	44	41	36	49	37
The nature of my work doesn't make it possible	29	30	26	27	27	37	31	21	46	24	26	39	26	31
I do not have the necessary IT equipment or other resources	12	11	13	19	13	6	0	13	10	11	15	13	11	13
I would not be paid if I do not go to work	8	9	6	9	8	6	15	7	11	5	10	9	9	9
I don't have a suitable place for me to work	5	7	2	8	6	3	0	5	6	5	7	4	6	3
The Coronavirus outbreak is not serious enough	1	2	0	3	1	0	0	2	0	0	3	0	2	1
Not applicable – I do not have a usual place of work	6	6	5	9	5	5	26	5	7	7	5	5	4	10
Other (see Tab 3)	3	2	4	2	3	2	0	3	1	3	5	3	2	1
Don't know	7	9	5	7	8	5	0	5	12	7	7	5	8	9

Which of the following, if any, would be barriers to you self-isolating (i.e. not leaving your home for a period of about two weeks, except for medical care)?

There are no real barriers to me self-isolating	43	41	45	29	38	48	63	47	37	40	45	42	44	45
I do not have sufficient supplies at home	27	26	29	26	29	28	22	26	29	32	23	30	26	25
I would find it too expensive to get supplies delivered, rather than going to the shops	10	12	9	16	11	9	7	10	11	11	11	10	10	10
I would have to go to work, which can't be done if I am self-isolating	7	9	6	6	10	7	0	8	7	8	6	9	6	8
I have to provide care for others outside of my home	6	5	7	4	6	11	2	6	7	6	2	7	6	8
I do not have a space suitable for self-isolating	6	6	6	7	9	2	2	6	6	5	15	6	5	3
I rely on carers or other people for my daily needs	2	3	2	2	2	2	3	2	3	3	4	1	1	3
The Coronavirus outbreak is not serious enough to warrant self-isolating	1	2	1	3	2	0	1	2	0	2	2	1	1	1
Other (see Tab 4)	4	3	4	3	3	6	5	3	5	6	4	5	2	3
Don't know	10	12	8	24	10	6	6	7	14	9	8	8	12	13

Which of the following, if any, would be barriers to you taking sick leave from work?

[Asked only to those in full time or part time work; n=700]

There are no real barriers to me taking sick leave	40	38	42	34	39	45	46	43	34	36	45	48	40	33
I don't like taking sick leave	16	16	15	18	17	9	16	16	15	23	12	12	17	12
I'd worry taking sick leave would have a long-term effect on my work/job	15	13	17	18	16	12	3	17	11	12	11	16	19	14
I would receive statutory sick pay, but this would not be enough to live on	13	14	12	12	14	9	11	13	13	15	9	8	15	15
I wouldn't receive any sick pay, and wouldn't be able to afford not going to work	12	14	11	10	12	13	8	11	15	10	15	10	11	16
Other (see Tab 5)	5	4	6	5	4	9	17	5	7	6	6	5	3	8
Don't know	12	14	11	14	13	12	12	10	17	12	12	12	10	17

How likely, if at all, are you to volunteer in London in response to coronavirus?

This might include unpaid help for a non-relative or volunteering for a charity or other organisation.

Very likely	6	6	7	3	8	7	2	6	6	7	6	6	6	5
Fairly likely	14	15	13	22	17	13	3	18	9	15	15	13	14	15
TOTAL LIKELY	21	21	20	25	25	19	5	24	15	22	21	19	20	21
Fairly unlikely	19	20	19	23	20	18	17	23	14	21	20	17	15	26
Very unlikely	35	35	35	22	28	40	59	32	39	25	34	40	38	35
TOTAL UNLIKELY	54	55	54	45	48	58	76	55	53	46	54	57	54	62
Don't know	16	15	17	14	18	14	10	13	19	21	11	15	18	11
Not applicable - I already volunteer/provide unpaid help for a non-relative	4	4	4	5	5	4	2	4	5	6	6	4	4	2
Not applicable - I used to volunteer but have stopped due to the coronavirus outbreak	5	5	5	11	4	4	7	4	7	6	8	5	5	4

Total	Gender		Age				Social Grade		London Region				
	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1140	561	579	123	605	236	176	673	467	221	150	202	350	217
1140	486	654	115	597	247	181	720	420	226	145	216	346	207
	%	%	%	%	%	%	%	%	%	%	%	%	%

Which two or three of the following, if any, are the biggest barriers to you volunteering specifically in response to coronavirus? Please tick up to three.

[Only asked to those who said unlikely to volunteer above; n=642]

Concern about getting unwell	36	34	38	27	37	39	35	36	36	31	38	34	38	38
Current poor health/mobility	23	21	25	6	12	34	44	14	36	24	24	20	23	26
Concern about making others unwell	21	21	22	31	25	16	15	25	16	17	23	19	22	26
Not enough spare time due to work commitments	21	23	18	28	30	16	2	26	13	25	26	18	22	14
There will be other people better suited to volunteering than me	16	18	14	21	11	12	28	15	18	16	15	16	16	17
I'm not sure how I can help given the government's advice on social distancing	16	14	17	7	16	14	19	15	17	22	14	18	14	11
Not enough spare time due to childcare	13	11	15	6	22	7	1	16	8	6	17	12	13	14
Not particularly interested in volunteering	10	15	5	15	12	9	3	11	8	11	7	8	10	11
Not enough spare time due to caring commitments (non-childcare)	7	5	9	0	9	11	2	6	9	6	9	4	9	7
I wouldn't know where to find out about volunteering	4	5	3	17	2	4	3	4	4	6	5	1	3	6
There isn't much need for volunteers near me	2	3	2	1	2	3	2	2	3	6	1	3	1	1
Other (see Tab 6)	13	11	14	4	10	14	22	13	13	11	10	18	10	16
None of the above	3	4	2	2	2	4	3	3	3	3	0	5	4	2
Don't know	2	3	2	7	2	1	2	2	2	1	1	3	4	0

For each of the following types of volunteering, please state whether you would or would not be interested in doing this, or if you are already volunteering in this area.

[Respondents only saw the below types of volunteering if they said they would be likely to volunteer, or were already volunteering; n=282]

Food delivery

Very interested	23	21	25	15	26	22	13	23	23	28	18	19	29	16
Fairly interested	39	42	37	38	41	36	32	42	35	35	40	42	35	49
TOTAL INTERESTED	62	63	62	54	67	58	45	65	58	63	59	61	63	65
Not very interested	15	16	13	11	17	13	0	13	18	19	16	11	17	8
Not at all interested	9	6	12	10	6	15	25	9	10	10	9	9	6	13
TOTAL NOT INTERESTED	24	22	25	21	23	28	25	21	28	28	24	20	23	21
I already do this as a volunteer	5	6	4	14	2	6	13	5	5	5	6	7	4	4
Don't know	9	9	9	11	8	9	16	9	9	4	11	12	9	10

Medicine delivery

Very interested	27	25	30	9	30	35	13	29	25	26	22	33	27	28
Fairly interested	45	46	44	54	45	41	47	45	46	51	55	40	41	42
TOTAL INTERESTED	72	71	74	63	74	76	60	73	70	77	77	74	68	69
Not very interested	10	12	7	11	11	6	6	9	10	10	8	5	11	12
Not at all interested	8	7	10	11	7	9	18	8	10	6	7	12	8	10
TOTAL NOT INTERESTED	18	19	17	22	18	15	23	17	20	16	16	17	18	22
I already do this as a volunteer	3	4	2	7	2	2	0	3	1	6	0	1	4	0
Don't know	7	6	8	8	6	6	17	6	8	2	7	8	9	9

Telephone befriending

Very interested	15	10	19	6	16	19	9	18	9	22	9	12	13	17
Fairly interested	32	29	35	40	30	28	48	29	38	37	25	26	35	32
TOTAL INTERESTED	47	40	54	45	47	47	56	47	47	59	34	38	48	49
Not very interested	26	30	21	22	27	25	13	28	21	12	47	26	25	26
Not at all interested	17	18	16	25	16	14	25	16	20	17	5	22	19	19
TOTAL NOT INTERESTED	43	49	37	47	43	39	37	44	41	30	52	48	44	45
I already do this as a volunteer	3	2	3	0	2	5	6	2	4	0	8	2	2	3
Don't know	8	10	6	8	8	9	0	8	8	11	6	13	7	3

Online befriending

Very interested	17	17	18	16	18	20	0	18	15	18	12	18	17	20
Fairly interested	38	34	41	32	39	33	62	38	37	40	42	29	32	49
TOTAL INTERESTED	55	51	59	48	57	52	62	56	52	58	53	47	49	69
Not very interested	22	27	16	21	23	21	6	24	18	25	24	24	23	11
Not at all interested	14	12	16	20	10	19	25	13	16	12	11	13	18	13
TOTAL NOT INTERESTED	35	39	32	41	33	41	31	37	33	37	35	37	41	23
I already do this as a volunteer	1	1	1	0	2	0	0	1	2	2	0	0	0	3

Sample Size: 1140 adults in London
Fieldwork: 30th March - 2nd April 2020

	Gender		Age				Social Grade		London Region					
	Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
	1140	561	579	123	605	236	176	673	467	221	150	202	350	217
	1140	486	654	115	597	247	181	720	420	226	145	216	346	207
	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Don't know	9	8	9	11	9	7	7	6	13	3	11	16	10	4
Collecting shopping or supplies for others														
Very interested	31	28	35	27	31	36	21	33	27	36	25	35	29	31
Fairly interested	44	46	42	41	47	38	38	45	41	34	54	39	45	50
TOTAL INTERESTED	75	73	77	69	78	73	60	78	69	70	79	74	74	80
Not very interested	8	10	7	9	8	10	0	7	11	15	8	6	9	3
Not at all interested	5	6	4	1	4	7	17	4	7	4	0	9	4	8
TOTAL NOT INTERESTED	13	16	11	11	12	17	17	11	18	19	8	14	13	11
I already do this as a volunteer	5	6	4	13	3	4	13	4	5	7	6	6	5	0
Don't know	7	6	8	8	7	5	10	6	8	4	8	5	8	9
Driving people to appointment														
Very interested	11	11	10	1	12	14	6	11	10	10	7	8	12	15
Fairly interested	20	25	15	17	20	19	33	18	24	12	27	30	16	21
TOTAL INTERESTED	31	36	25	18	32	33	40	29	34	23	34	38	28	36
Not very interested	14	16	13	14	17	11	0	18	7	21	8	8	14	18
Not at all interested	38	30	46	47	33	49	43	40	35	42	47	37	40	24
TOTAL NOT INTERESTED	52	46	59	61	49	60	43	58	42	63	55	45	54	42
I already do this as a volunteer	1	1	1	0	2	0	0	1	0	1	0	0	0	4
Don't know	16	17	15	21	17	7	17	12	24	14	11	17	18	17
Offering my professional skills (e.g. IT, marketing, legal etc.)														
Very interested	21	24	17	22	22	20	6	24	14	28	18	14	19	23
Fairly interested	34	39	28	29	39	22	21	35	30	38	39	29	31	33
TOTAL INTERESTED	54	63	45	51	61	42	26	59	44	65	57	43	49	56
Not very interested	18	14	21	21	20	12	6	18	17	17	22	13	17	22
Not at all interested	14	12	16	13	7	31	43	14	16	12	6	20	18	13
TOTAL NOT INTERESTED	32	27	37	34	27	43	50	32	33	29	28	33	35	34
I already do this as a volunteer	1	1	1	0	2	0	0	1	2	1	0	1	1	3
Don't know	13	9	17	15	11	15	24	8	22	5	15	23	15	6
Donating to a foodbank														
Very interested	21	14	28	19	20	32	0	21	22	17	17	19	24	28
Fairly interested	47	47	47	49	50	40	27	49	43	48	51	41	47	47
TOTAL INTERESTED	68	61	75	69	70	72	27	70	64	65	68	60	71	75
Not very interested	11	13	8	14	11	6	13	12	8	20	8	8	9	8
Not at all interested	6	9	3	1	6	6	18	5	9	6	6	8	3	10
TOTAL NOT INTERESTED	17	22	12	15	18	12	31	17	17	26	14	16	12	18
I already do this as a volunteer	5	5	6	5	5	7	12	5	5	1	6	9	6	7
Don't know	10	12	7	11	8	9	31	8	13	9	12	15	12	0
Coordinating volunteers in my local area														
Very interested	15	13	16	14	18	6	6	18	9	19	12	4	15	21
Fairly interested	30	29	31	34	31	25	24	29	31	21	25	32	29	44
TOTAL INTERESTED	44	42	47	48	49	31	31	47	40	40	37	35	44	65
Not very interested	24	26	22	16	27	18	26	25	21	26	34	23	24	14
Not at all interested	17	12	21	15	11	33	37	14	21	10	19	30	15	14
TOTAL NOT INTERESTED	41	39	43	31	38	52	63	40	43	37	53	53	39	28
I already do this as a volunteer	4	5	3	8	3	5	0	6	0	6	2	0	6	4
Don't know	11	14	7	13	10	12	6	8	17	17	8	12	12	3
Joining online networks (such as email or WhatsApp groups) to provide support for those in your local area														
Very interested	23	23	22	20	20	34	9	22	23	25	16	15	26	25
Fairly interested	40	35	46	45	43	27	42	40	42	30	44	48	39	45
TOTAL INTERESTED	63	58	68	65	64	62	51	62	64	55	60	63	66	70
Not very interested	16	21	11	14	18	12	12	18	12	27	18	8	15	12
Not at all interested	9	7	11	0	7	18	23	7	13	9	10	11	9	7
TOTAL NOT INTERESTED	25	28	22	14	25	29	36	25	25	36	28	19	24	19
I already do this as a volunteer	5	6	5	14	5	4	0	7	3	6	7	4	5	5
Don't know	6	8	5	8	6	5	13	6	7	3	5	14	5	6
Managing online social groups or workshops														
Very interested	11	9	14	14	12	8	0	12	9	14	12	7	13	8
Fairly interested	27	26	28	42	26	18	37	28	24	23	19	21	30	38
TOTAL INTERESTED	38	34	42	56	38	25	37	40	34	37	31	28	43	46
Not very interested	22	23	21	12	24	24	8	23	19	24	29	22	18	19
Not at all interested	24	20	27	19	21	29	48	21	29	20	23	32	25	19
TOTAL NOT INTERESTED	46	43	48	31	46	53	56	44	48	44	52	54	44	38
I already do this as a volunteer	4	6	2	3	4	8	0	5	3	2	8	4	2	7
Don't know	12	17	8	10	13	14	6	11	15	17	8	15	11	9
Volunteering for the NHS														

Sample Size: 1140 adults in London
Fieldwork: 30th March - 2nd April 2020

	Gender		Age				Social Grade		London Region					
	Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
1140	561	579	123	605	236	176	673	467	221	150	202	350	217	
	486	654	115	597	247	181	720	420	226	145	216	346	207	
	%	%	%	%	%	%	%	%	%	%	%	%	%	
Very interested	26	19	32	36	25	26	7	25	28	32	19	21	26	28
Fairly interested	44	50	37	41	45	40	43	45	41	37	45	53	43	42
TOTAL INTERESTED	70	69	70	77	71	66	50	69	70	69	64	74	70	71
Not very interested	9	11	7	0	10	14	0	8	10	14	12	8	7	4
Not at all interested	8	7	9	5	6	13	31	8	9	7	8	9	9	8
TOTAL NOT INTERESTED	17	18	16	5	16	27	31	16	19	21	20	17	16	13
I already do this as a volunteer	5	5	5	7	7	0	0	6	4	5	6	2	7	5
Don't know	8	7	9	11	7	7	20	9	7	5	10	8	8	11

Do you currently need assistance from others with any of the following because of the current restrictions on movement due to the coronavirus outbreak? Please tick all that apply.

Getting food	14	13	15	3	10	19	27	11	19	12	10	16	14	16
Getting medicine	10	10	10	0	7	14	23	7	14	9	11	12	8	13
Mental health or counselling support	6	6	6	5	8	5	1	6	5	8	10	3	5	4
Advice (e.g. employment rights, benefits advice, impact of coronavirus)	5	5	6	11	6	4	0	5	6	7	5	6	5	5
Knowing what is on offer in my community	5	5	5	4	4	9	4	4	7	8	8	4	5	2
Advice on staying active and healthy	4	4	5	4	5	4	3	3	6	9	3	3	3	5
Personal health and/or social care	3	4	2	2	3	3	2	2	4	4	2	1	1	7
Childcare	2	2	2	2	3	0	0	3	1	3	3	1	3	1
None of the above	68	68	68	62	69	70	65	73	60	70	64	69	69	65
Don't know	6	9	4	13	7	3	2	5	8	6	5	6	5	9

App-based Minicab Usage

How often, if at all, do you use minicab services in London that you book via an app?

More than once a week	2	2	2	2	2	2	2	2	2	2	1	2	3	3
A few times a month	11	11	11	12	15	4	4	12	9	15	10	8	9	12
About once a month	8	8	7	7	11	2	2	8	7	10	7	6	7	8
Once every few months	13	12	13	14	16	9	6	15	9	16	13	8	13	13
Less often	22	20	23	22	24	20	13	25	17	23	24	19	21	21
Not applicable - I have never used app-based minicab services	41	42	40	30	26	60	73	35	50	30	41	52	41	39
Don't know	5	5	4	13	5	2	0	3	7	3	5	5	5	4

Would you say that your use of minicab services in London that you book via an app has increased, decreased or stayed about the same over the last 5 years?

[Not asked to those who have never used app-based minicab services; n=763]

Increased	40	37	43	37	42	39	36	38	44	39	33	46	40	41
Stayed about the same	34	35	33	25	36	33	38	38	27	34	38	28	35	36
Decreased	15	17	13	18	13	18	21	17	12	21	14	11	12	16
Don't know	11	10	11	21	9	10	4	8	16	6	14	15	13	7

Thinking about the last time you used a minicab service booked via an app in London... Which of the following, if any, is why you chose to use a minicab service over another form of transport? Please rank your top three.

Cheaper than other transport alternatives	20	21	19	17	19	22	22	21	17	19	17	20	22	19
Ranked first	10	10	10	8	10	11	11	10	9	8	9	13	9	10
Ranked second	5	6	4	5	5	8	4	5	6	7	5	4	5	5
Ranked third	5	5	4	4	5	4	7	6	3	3	3	3	8	4
Not ranked	67	66	68	60	69	63	67	69	63	67	72	63	64	69
Safer than public other alternatives	26	22	30	31	25	28	30	25	28	24	30	22	29	26
Ranked first	10	6	12	9	9	9	15	8	12	8	15	10	9	8
Ranked second	8	8	9	16	8	8	2	9	8	10	6	6	13	4
Ranked third	8	8	9	7	8	11	12	8	8	6	9	6	7	15
Not ranked	60	64	56	46	64	57	59	65	51	61	59	61	58	62
Quicker overall journey than other transport alternatives	59	58	61	49	61	61	57	64	49	62	62	53	59	58

Sample Size: 1140 adults in London
Fieldwork: 30th March - 2nd April 2020

	Gender		Age				Social Grade		London Region					
	Total	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	Central	North	South	East	West
	1140	561	579	123	605	236	176	673	467	221	150	202	350	217
	1140	486	654	115	597	247	181	720	420	226	145	216	346	207
	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Ranked first	25	25	25	18	29	22	13	28	19	29	23	21	26	25
Ranked second	21	19	24	15	22	23	24	22	21	20	25	19	20	25
Ranked third	13	13	12	16	10	16	20	14	9	14	14	13	13	9
Not ranked	27	28	26	28	27	24	32	25	30	23	27	30	27	30
Less waiting time than other transport alternatives	50	53	47	46	50	53	48	51	48	46	52	60	45	51
Ranked first	13	15	11	18	12	18	10	14	11	11	11	14	11	20
Ranked second	20	20	21	14	21	16	34	20	21	17	23	32	18	17
Ranked third	16	17	15	14	17	19	4	17	15	18	18	14	15	15
Not ranked	36	33	39	31	38	32	41	39	32	39	37	23	42	37
Cleaner than other transport alternatives	13	14	11	17	12	9	16	12	13	12	12	13	12	14
Ranked first	3	4	2	4	3	1	2	4	2	4	2	2	2	5
Ranked second	4	4	3	6	3	5	5	3	5	2	4	5	5	3
Ranked third	6	6	6	7	6	3	10	6	6	6	6	6	4	6
Not ranked	74	72	75	60	76	76	73	78	66	74	77	70	74	74
More relaxing than other transport alternatives	39	40	38	27	43	26	44	38	39	37	49	37	38	38
Ranked first	10	11	9	2	10	8	25	10	10	7	17	11	9	9
Ranked second	12	14	10	8	14	9	6	13	9	15	13	8	13	10
Ranked third	17	15	19	16	19	10	13	15	20	15	19	18	16	19
Not ranked	48	47	48	50	45	59	45	52	40	49	40	47	48	50
Easier to work out how to get to my destination that other transport alternatives	35	37	34	32	36	39	31	38	30	38	32	29	35	40
Ranked first	11	11	11	15	11	10	8	10	12	12	7	10	14	7
Ranked second	12	12	11	10	12	13	10	14	7	11	9	8	7	22
Ranked third	13	14	12	8	13	16	13	14	11	15	16	11	14	11
Not ranked	51	50	52	44	53	46	58	52	50	47	57	54	51	48
Other	17	15	20	11	19	17	19	20	13	18	13	16	20	17
Ranked first	5	4	6	3	5	6	4	6	4	7	5	2	6	4
Ranked second	4	3	4	3	4	4	4	4	3	3	3	3	5	3
Ranked third	9	8	9	5	10	6	10	9	7	8	4	11	9	10
Not ranked	69	71	67	65	70	68	70	70	66	67	76	68	66	71
None of the above/Don't know	14	14	14	23	12	15	11	10	20	15	11	17	14	12

Thinking about the last time you used a minicab service booked via an app in London... And what mode of transport would you have used if you couldn't have used a minicab service?

[Not asked to those who have never used app-based minicab services; n=763]

Underground	17	18	16	15	18	14	19	22	9	22	22	7	12	24
Bus (day-time service)	16	13	18	16	16	14	17	14	19	16	16	17	16	13
Train (including London Overground, DLR, TfL Rail and National Rail)	13	13	14	12	13	12	20	15	11	10	13	16	18	9
Bus (night-time service)	13	14	12	13	14	11	6	14	12	16	7	15	12	13
Black cab/taxi	8	9	7	3	8	10	13	8	8	9	6	8	7	8
Driven myself	6	6	6	1	6	11	8	5	8	4	12	3	6	7
Got a lift from a friend/family member	6	5	6	8	5	7	4	5	7	1	4	9	6	9
Walk	5	3	6	7	4	6	2	5	5	4	4	7	5	3
Cycle	2	2	1	0	2	1	0	2	1	2	1	0	0	4
Other	1	1	1	0	2	1	0	2	1	2	0	1	1	2
Not applicable – I wouldn't have travelled if I couldn't have used an app-based minicab service	5	4	6	4	5	2	9	4	7	6	4	7	5	2
Don't know	9	10	8	21	7	10	2	7	13	8	9	10	11	6